

<b>Statement of Deficiencies and Plan of Correction</b>	Inspection begin date 12/10/2009 Inspection end date: 12/10/2009
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Name of Provider or Supplier RIDGE CREEK, INC	Street Address, City, State Zip Code 830 HIDDEN LAKE RD DAHLONEGA, GA 30533
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**Inspection Results**

R 0000 Opening Comments.

**The purpose of this visit was to conduct the annual re-licensure study.**

R 0907 290-2-5-.09(2)(b) Referral and Admission.

SS=B

*Prior to admission, the facility shall:*

- 1. Provide information to the custodian about the services, environment, age ranges and behavioral characteristics of the other children in placement.*
- 2. Maintain signed documentation from the custodian that*

This Requirement is not met as evidenced by:

**Based on record review and staff interview, the agency failed to provide documentation to the custodian about the age ranges and behavioral characteristics of the other children currently in placement and maintain signed documentation from the custodian in two of four files.**

**Findings include:**

**Review of resident file #1 and resident file #3 conducted December 10, 2009 revealed that the agency failed to provide documentation to the custodian about the age ranges and behavioral characteristics of the other children currently in placement and maintain signed documentation. The agency provided a copy of the handbook, which is given to the custodian that includes general information about the services and environment.**

**Interview with staff A conducted December 10, 2009 at 1:45pm acknowledged the findings.**

**This was previously cited December 3, 2008.**

R 1000 290-2-5-.10(1) Assessment and Planning.

SS=B

*An institution shall complete a full written assessment of each child admitted for care and of each child's family within thirty days of admission and develop an individual written service plan for each child based on the*

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*assessments within thirty days of*

This Requirement is not met as evidenced by:

**Based on record review and staff interview, the agency failed to provide documentation of a full written assessment within thirty days of admission in one of four files.**

**Findings include:**

**Review of resident file #1 conducted December 10, 2009 revealed that the agency failed to provide an assessment. There was no documentation of an assessment in the file.**

**Interview with staff A conducted December 10, 2009 at 1:45pm acknowledged the findings.**

**This was previously cited December 3, 2008.**

R 1001 290-2-5-.10(a) Assessment and Planning.

SS=C

*The facility ' s admission evaluation shall be coordinated by the child's designated Human Services Professional. The facility shall assess the needs of the child in the areas of health care, room, board and watchful oversight, education, family relations*

This Requirement is not met as evidenced by:

**Based on record review and staff interview, the agency failed to provide documentation of an assessment coordinated by the Human Services Professional in one of four files.**

**Findings include:**

**Review of resident file # 1 conducted December 10, 2009 revealed that the agency failed to provide documentation of a thirty day assessment coordinated by the Human Services Professional. There was no documentation of an assessment in the file.**

**Interview with staff A conducted December 10, 2009 at 1:45pm acknowledged the findings.**

**This was previously cited December 3, 2008 and December 5, 2007.**

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R 1003 290-2-5-.10(b) Assessment and Planning.

SS=B

*A service and room, board and watchful oversight plan shall be developed by the child's Human Services Professional in concert with the child's primary Child Care Worker, meaning the worker who has responsibility for supervision of the child in the living*

This Requirement is not met as evidenced by:

**Based on record review and staff interview, the agency failed to provide documentation of a completed service and room, board and watchful oversight plan in four of four files.**

**Findings include:**

**Review of resident file #1, #2, #3 and #4 conducted December 10, 2009 revealed that the agency failed to include the following in the service and room, board and watchful oversight plans dated September 28, 2009, April 30, 2009, October 30, 2009 and April 30, 2009:**

- 3. Statements of activities to be followed by staff towards the goals and objectives;**
- 4. Statements of any special care and services that will be arranged for or provided;**
- 5. Statements of goals and preliminary plans for discharge;**
- 6. Statements about the types of discipline that should be employed; and**
- 7. Statements about any restrictions of communications or visitations.**

**Interview with staff A conducted December 10, 2009 at 1:45pm acknowledged the findings.**

**This was previously cited December 3, 2008.**

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R 1010 290-2-5-.10(c) Assessment and Planning.

SS=B

*The child, and the parent(s) or guardian(s), or child placing agency representative shall be involved in the development of the service and room, board and watchful oversight plans, and its periodic updates as described below.*

This Requirement is not met as evidenced by:

**Based on record review and staff interview, the agency failed to provide documentation of the involvement of the child and the parent in the service and room, board and watchful oversight plan in four of four files.**

**Findings include:**

**Review of resident file #1 conducted December 10, 2009 revealed that the agency failed to provide documentation of the involvement of the child and parent in the service and room, board and watchful oversight plan dated September 28, 2009.**

**Review of resident file #2 and resident file #4 conducted December 10, 2009 revealed that the agency failed to provide documentation of the involvement of the child and parent in the service and room, board and watchful oversight plan dated April 30, 2009.**

**Review of resident file #3 conducted December 10, 2009 revealed that the agency failed to provide documentation of the involvement of the child and parent in the service and room, board and watchful oversight plan dated October 30, 2009.**

**Interview with staff A conducted December 10, 2009 at 1:45pm acknowledged the findings.**

**This was previously cited December 3, 2008.**

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R 1011 290-2-5-.10(d) Assessment and Planning.

SS=B

*The service and room, board and watchful oversight plan shall be updated by the Human Services Professional at a minimum of every six months and pertinent progress notes and data shall be incorporated in the plan to measure attainment of stated goals and*

This Requirement is not met as evidenced by:

**Based on record review and staff interview, the agency failed to provide documentation of a service and room, board and watchful oversight plan updated by the Human Services Professional at a minimum of every six months in two of four files.**

**Findings include:**

**Review of resident file #2 conducted December 10, 2009 revealed that the agency failed to provide documentation of a service and room, board and watchful oversight plan by November 21, 2009.**

**Review of resident file #4 conducted December 10, 2009 revealed that the agency failed to provide documentation of a service and room, board and watchful oversight plan by October 30, 2009.**

**Interview with staff A conducted December 10, 2009 at 1:45pm acknowledged the findings.**

**This was previously cited December 3, 2008.**

R 1102 290-2-5-.11(3) Discharge and Aftercare.

SS=B

*When a child is discharged, an institution shall compile a complete written discharge summary within thirty days of*

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*the discharge. Such summary shall include:*

*(a) The name, address, telephone number and relationship of the person or entity to whom the chi*

This Requirement is not met as evidenced by:

**Based on record review and staff interview, the agency failed to provide documentation of a completed discharge summary.**

**Findings include:**

**Review of discharge summary conducted December 10, 2009 revealed that the agency failed to include the following for the discharge summary dated February 11, 2009:**

- (a) The address, telephone number and relationship of the person;**
- (c) A summary of the family's goals and objectives and accomplishments;**
- (d) A summary of any problems encountered by the family during care; and**
- (e) A summary of assessed needs which were not met during care and a summary of the reasons why they were not met.**

**Interview with staff A conducted December 10, 2009 at 1:30pm acknowledged the findings and revealed that the services provided are also in the handbook.**

**This was previously cited December 3, 2008.**

R 1208 290-2-5-.12(3)(a)1. Health Services.

SS=C

*A general physical examination of the child shall be provided within 72 hours (excluding weekends and holidays) of admission unless such an examination has been completed within one year prior to admission.*

This Requirement is not met as evidenced by:

**Based on record review and staff interview the agency failed to provide documentation of a**

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**general physical examination within 72 hours of admission in one of four files.**

**Findings include:**

**Review of resident file #3 conducted December 10, 2009 revealed that the agency failed to provide a general physical examination. There was no documentation of a physical examination in the file.**

**Interview with staff A conducted December 10, 2009 at 1:30pm acknowledged the findings.**

**This was previously cited December 3, 2008 and December 5, 2007.**

R 1209 290-2-5-.12(3)(a)1.(i) Health Services.

SS=C

*Such [general physical] examination shall be done by a medical doctor, physician's assistant, or public health department and shall include basic diagnostic laboratory work, including but not limited to a Complete Blood Count (CBC) and basic urinalysis;*

This Requirement is not met as evidenced by:

**Based on record review and staff interview, the agency failed to provide documentation of a Complete Blood Count (CBC), basic urinalysis, vision and hearing tests in two of four files.**

**Findings include:**

**Review of resident file #1 conducted December 10, 2009 revealed that the agency failed to provide Complete Blood Count (CBC), basic urinalysis, vision and hearing tests. There was no documentation of the basic diagnostic laboratory work in the file.**

**Review of resident file #3 conducted December 10, 2009 revealed that the agency failed to provide Complete Blood Count (CBC), basic urinalysis and hearing tests. There was no documentation of the basic diagnostic laboratory work in the file with the exception of the vision**

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test.

**Interview with staff A conducted December 10, 2009 at 1:30pm acknowledged the findings and revealed that the parent of resident #1 failed to facsimile the information.**

**This was previously cited December 3, 2008 and December 5, 2007.**

R 1212 290-2-5-.12(3)(b) Health Services.

SS=B

*An institution shall ensure that children receive timely, qualified medical and dental care when they are ill and that they continue to receive necessary follow-up medical care. Arrangements shall be made with at least one physician and one dentist or a*

This Requirement is not met as evidenced by:

**Based on record review and staff interview, the agency failed to provide documentation of an annual medical and semiannual dental check-up in two of four files.**

**Findings include:**

**Review of resident file #2 conducted December 10, 2009 revealed that the agency failed to provide an annual medical check-up and semiannual dental check-up. The agency provided documentation of a medical examination dated November 25, 2008, however there was no 2009 medical check-up provided. There was no documentation of a dental check-up in the file. Resident #2 was admitted October 21, 2008.**

**Review of resident file #4 conducted December 10, 2009 revealed that the agency failed to provide an annual medical check-up and semiannual dental check-up. The agency provided documentation of a medical examination dated October 30, 2008, however there was no 2009 medical check-up provided. There was no documentation of a dental check-up in the file.**

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**Resident #4 was admitted November 3, 2008.**

**Interview with staff A conducted December 10, 2009 at 1:45pm acknowledged the findings.**

**This was previously cited December 3, 2008.**

R 1829 290-2-5-.18(9) Physical Plant and Safety.

SS=B

*(9) The institution shall be kept clean and free of hazards to health and safety and of debris and pests.*

This Requirement is not met as evidenced by:

**Based on physical plan inspection and staff interview, the agency failed to maintain an institution clean and free of hazards to safety.**

**Findings include:**

**Observation of boys dormitory conducted December 10, 2009 revealed cluttered closets in resident bedroom #2 and resident bedroom #4.**

**Observation of boys dormitory conducted December 10, 2009 revealed a liquid substance in a bowl in one of the shower stalls.**

**Observation of girls dormitory conducted December 10, 2009 revealed a cluttered closet in resident bedroom #25.**

**Interview with staff A conducted December 10, 2009 at 2:00pm acknowledged the findings.**

**This was previously cited December 5, 2007.**

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R 1831 290-2-5-.18(9)(b) Physical Plant and Safety.

SS=D

*An effective pest control system shall be implemented. Pesticides, disinfectants, chemicals, and cleaning supplies, with hazardous labels, shall be stored in designated areas away from children and if used by children, such use shall be supervised by staf*

This Requirement is not met as evidenced by:

**Based on physical plant inspection and staff interview, the agency failed to keep hazardous labeled items away from children.**

**Findings include:**

**Observation of girls dormitory conducted December 10, 2009 revealed acne scrub wash and cleanser, labeled keep out of reach of children, in resident bathroom #26.**

**Observation of girls dormitory conducted December 10, 2009 revealed a box of Gain detergent, liquid dish soap and teeth whitening rinse, labeled keep out of reach of children, in resident bathroom #27.**

**Interview with staff A conducted December 10, 2009 at 2:00pm acknowledged the findings.**

**This was previously cited December 3, 2008.**

R 9999 Closing Comments.

**A brief exit conference was conducted on site. Although a formal written plan of correction is not due to the surveyor until receipt of the final statement of deficiencies, all citations are expected**

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**to immediately be brought into compliance with the rules and regulations.**

**\* This is the final report. The final report was e-mailed January 6, 2010. A plan of correction is due the surveyor by January 21, 2010.**