DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **1217-14-008**
Organization Name: **ELK HILL FARM, INC.**

Date of Inspection: **03-31-2022**
Program Type/Facility Name: **14-008 Elk Hill - Spring Garden**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date

License #: **1217-14-008**
Organization Name: **ELK HILL FARM, INC.**

Date of Inspection: **03-31-2022**
Program Type/Facility Name: **14-008 Elk Hill - Spring Garden**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-70. - Each provider shall guarantee resident rights as outlined in § 37.2-400 of the Code of Virginia and in the Rules and Regulations to Assure the Rights of Individuals Receiving Services from Providers Licensed, Funded, or Operated by the Department of Mental Health, Mental Retardation and Substance Abuse Services (12VAC35-115).	N	Elk Hill - Spring Garden This regulation was NOT MET as evidenced by: See OHR citation.	PR) 04/25/2022 PR: Program Director will ensure that all clients receive their morning medications. Program Director has reviewed Elk Hill's medication protocol during staff meeting on 3/18/2022. A medication refresher training was completed on 3/30/2022. Also, a work improvement plan was developed for employee #1 to make sure that that person follows the right protocol when given out medications. The Residential Coordinator will oversee and ensure that the medication is given. OLR) Accepted 04/25/2022	4/25/2022
12VAC35-115-50. B. (2) - In receiving all services, each individual has the right to: 2. Be protected from harm including abuse, neglect, and exploitation.	N	Elk Hill - Spring Garden This regulation was NOT MET as evidenced by: CHRIS Abuse #20220013/Incident Date: 3.14.2022 "Neglect" means failure by a person, program, or facility operated, licensed, or funded by the department, excluding those operated by the Department of Corrections, responsible for providing services to do so, including nourishment, treatment, care, goods, or services necessary to the health, safety, or welfare of an individual receiving care or treatment for mental illness, intellectual disability, or substance abuse. See § 37.2-100 of the Code of Virginia. • On March 12, 2022 and March 13, 2022, Employee #1 failed to administer the 8am dose of Medication #1 to Individual #1. • Provider has substantiated for neglect.	PR) 04/25/2022 PR: Program Director has addressed the miss medication that occurred by employee #1. A work improvement plan was developed to ensure that Employee #1 is following the medication protocol by giving out all morning medications by reviewing the MAR, the youth medication, and properly handing out the medication to the youth. In addition to the work improvement plan employee #1 participated in a medication training on 3/30/2022. Lastly, the program director addressed the missing medication in staff meeting on 3/18/2022 on ensuring all staff follow Elk Hill mediation policy. Program Director and house manager will check to make sure that the medication is given every morning. The Residential Coordinator will oversee all aspects of this plan. OHR/OLR) Accepted 04/25/2022	4/25/2022

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General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Tonya Carr, Legal Operations Manager	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined