DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **1217-14-008**
Organization Name: **ELK HILL FARM, INC.**

Date of Inspection: **11-15-2022**
Program Type/Facility Name: **14-008 Elk Hill - Spring Garden**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-70. - Each provider shall guarantee resident rights as outlined in § 37.2-400 of the Code of Virginia and in the Rules and Regulations to Assure the Rights of Individuals Receiving Services from Providers Licensed, Funded, or Operated by the Department of Mental Health, Mental Retardation and Substance Abuse Services (12VAC35-115).	N	Elk Hill - Spring Garden This regulation was NOT MET as evidenced by: See OHR citation below.		12/8/2022

License #: **1217-14-008**
Organization Name: **ELK HILL FARM, INC.**

Date of Inspection: **11-15-2022**
Program Type/Facility Name: **14-008 Elk Hill - Spring Garden**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-115-50. B. (2) - In receiving all services, each individual has the right to: 2. Be protected from harm including abuse, neglect, and exploitation.	N	Elk Hill - Spring Garden This regulation was NOT MET as evidenced by: "Neglect" means failure by a person, program, or facility operated, licensed, or funded by the department, excluding those operated by the Department of Corrections, responsible for providing services to do so, including nourishment, treatment, care, goods, or services necessary to the health, safety, or welfare of an individual receiving care or treatment for mental illness, intellectual disability, or substance abuse. • During an internal investigation the provider was able to review video footage of residents and staff while in a store on a community outing. • It was determined that Employee 2's supervision of Individual 2 did not align with Elk Hill policy and procedures. • Employee 2's failure to follow the supervision protocol resulted in Individual 2's ability to steal alcohol from the store	PR) 12/08/2022 PR: Program Director did an internal investigation of the incident and determined that Employee #2 did not property supervise the individual #2 during a store stop outing. Employee #2 received a Performance Improvement Evaluation, and the Program Director gave Employee #2 the proper tools to supervision the youth in the community and during store runs. Employee #2 will walk behind the youth in the stores to ensure they are not stealing items. Program Director will continue to go over the store stop expectation during monthly supervision over the next two month. The Residential Coordinator will oversee and ensure that the store stop runs are conducted properly. OHR/OLR) Accepted 12/19/2022	12/6/2022

License #: **1217-14-008**
Organization Name: **ELK HILL FARM, INC.**

Date of Inspection: **11-15-2022**
Program Type/Facility Name: **14-008 Elk Hill - Spring Garden**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-115-60. B. (2) - The provider's duties. 2. Providers shall ensure that all services, including medical services and treatment, are at all times delivered in accordance with sound therapeutic practice. Providers may deny or limit an individual's access to services if sound therapeutic practice requires limiting the service to individuals of the same sex or similar age, disability, or legal status.	N	Elk Hill - Spring Garden This regulation was NOT MET as evidenced by: • During an internal investigation, the provider discovered Employee 1 instructed Individual 1 to dig through the trash for contraband (vape) after Individual 1 confessed to sneaking it into the home and throwing it into the trash. • Instructing residents to dig through the trash is not in line with Elk Hill policies and procedures and is not in line with sound, therapeutic practice.	PR) 12/08/2022 PR: Program Director met with Employee #1 during the investigation and determined that having the youth dig through the kitchen trashcan to look for a vape was not in the best interest of the youth or Elk Hill. Program Director and the House Manager met with Employee #1 during monthly supervision about different ways to handle that type of situation. In the future if Employee #1 suspects contraband in the trashcan, Employee #1 will wear proper gloves, staff will search for the contraband in the trashcan, and staff will report it to their supervisor. Residential Coordinator will oversee this process. OHR/OLR) Accepted 12/19/2022	12/8/2022

General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Cassie Purtlebaugh, Human Rights | (Signature of Organization Representative) | Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined