DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **1217-14-008**
Organization Name: **ELK HILL FARM, INC.**

Date of Inspection: **07-13-2023**
Program Type/Facility Name: **14-008 Elk Hill - Spring Garden**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-70. - Each provider shall guarantee resident rights as outlined in § 37.2-400 of the Code of Virginia and in the Rules and Regulations to Assure the Rights of Individuals Receiving Services from Providers Licensed, Funded, or Operated by the Department of Mental Health, Mental Retardation and Substance Abuse Services (12VAC35-115).	N	Elk Hill - Spring Garden This regulation was NOT MET as evidenced by: See OHR Citation Below:		

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Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-115-50. B. (2) - In receiving all services, each individual has the right to: 2. Be protected from harm including abuse, neglect, and exploitation.	N	Elk Hill - Spring Garden This regulation was NOT MET as evidenced by: "Neglect" means failure by a person, program, or facility operated, licensed, or funded by the department, excluding those operated by the Department of Corrections, responsible for providing services to do so, including nourishment, treatment, care, goods, or services necessary to the health, safety, or welfare of an individual receiving care or treatment for mental illness, intellectual disability, or substance abuse. CHRIS A#2023059 and 20230060/Incident Date: 6/28/23 • While on a community outing at a store, Employee #1 failed to provide adequate supervision to individuals which provided the opportunity for Individual #1 to steal 2 bottles of alcohol from the store and then later consumed the alcohol with Individual #2. • Failing to provide adequate supervision to individuals meets the regulatory definition of neglect and is a violation of 12VAC35-115-50(B)(2).	PR) 07/25/2023 PR: Employee #1 have been retrained on the protocol around supervision while in the community. This took place on 7/12/2023. Also, Employee #1 received a Work Improvement Plan that addressed the lack of supervision in the community and came up with solutions on how to properly supervise the youth. Lastly, the Administrative Assistant will assist with weekly grocery shopping while Spring Garden has 8 youth in the program. This will help in supervision due to increase census in the program. Program Director and Residential Director will oversee this process. OHR/OLR) Accepted 07/25/2023	7/25/2023

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General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Cassie Purtlebaugh, Human Rights	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined