DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **1217-14-008**
Organization Name: **ELK HILL FARM, INC.**

Date of Inspection: **12-01-2023**
Program Type/Facility Name: **14-008 Elk Hill - Spring Garden**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-70. - Each provider shall guarantee resident rights as outlined in § 37.2-400 of the Code of Virginia and in the Rules and Regulations to Assure the Rights of Individuals Receiving Services from Providers Licensed, Funded, or Operated by the Department of Mental Health, Mental Retardation and Substance Abuse Services (12VAC35-115).	N	Elk Hill - Spring Garden This regulation was NOT MET as evidenced by: See OHR citation below.		

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Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-115-50. B. (2) - In receiving all services, each individual has the right to: 2. Be protected from harm including abuse, neglect, and exploitation.	N	Elk Hill - Spring Garden This regulation was NOT MET as evidenced by: "Neglect" means failure by a person, program, or facility operated, licensed, or funded by the department, excluding those operated by the Department of Corrections, responsible for providing services to do so, including nourishment, treatment, care, goods, or services necessary to the health, safety, or welfare of an individual receiving care or treatment for mental illness, intellectual disability, or substance abuse. During an internal investigation, the provider substantiated medication-related neglect due to the following: • Employee 1 administered a peer's medications to Individual 1. • Employee 1 failed to follow the "5 Rights" protocol for administering medications. • Employee 1 failed to follow internal protocol by pre-popping medication bubble packs rather than waiting for each individual to be present to verify the correct bubble pack. • Individual 1 was taken to seek outside medical care (ER) for monitoring. • No injuries were sustained as a result of the medication error, but Employee 1's disregard of medication administration protocol concludes medication-related neglect. This is a violation of 12VAC35-115-50(B)(2).	PR) 12/15/2023 PR: Program Director met with Employee #1 during monthly supervision and went over the proper way to administer medications. Employee #1 will no longer pre-pop the resident's medications. Employee #1 will have the resident in the office and matchup the medication bubble pack with that youth. Employee #1 will then administer the medication. The Program Director and/or House Manager will meet with Employee #1 within the next 30 days to ensure that the medication protocol is being followed. Residential Director will oversee this process. OHR/OLR) Accepted 12/15/2023	12/15/2023

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General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Cassie Purtlebaugh, Human Rights	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined