***DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES***
***CORRECTIVE ACTION PLAN***



License #: **1217-14-008**
Organization Name: **ELK HILL FARM, INC.**

Date of Inspection: **10-16-2024**
Program Type/Facility Name: **14-008 Elk Hill - Spring Garden**

| Standard(s) Cited | Comp | Description of Noncompliance | Actions to be Taken | Planned Comp. Date |
|---|---|---|---|---|
| 12VAC35-46-70. - Each provider shall guarantee resident rights as outlined in § 37.2-400 of the Code of Virginia and in the Rules and Regulations to Assure the Rights of Individuals Receiving Services from Providers Licensed, Funded, or Operated by the Department of Mental Health, Mental Retardation and Substance Abuse Services (12VAC35-115). | N | Elk Hill - Spring Garden<br><br>This regulation was NOT MET as evidenced by: See OHR citation below. | | |

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| 12VAC35-115-50. B. (2) - In receiving all services, each individual has the right to: 2. Be protected from harm including abuse, neglect, and exploitation. | N | Elk Hill - Spring Garden<br><br>This regulation was NOT MET as evidenced by:<br><br>CHRIS A#20240068/Incident Date: September 27, 2024<br><br>"Neglect" means failure by a person, program, or facility operated, licensed, or funded by the department, excluding those operated by the Department of Corrections, responsible for providing services to do so, including nourishment, treatment, care, goods, or services necessary to the health, safety, or welfare of an individual receiving care or treatment for mental illness, intellectual disability, or substance abuse.<br><br>Provider substantiated for neglect based on the following:<br><br>• Employee #1 failed to read the instructions on the MAR that indicate the route of administration for Medication #1 to Individual #1.<br>• Employee #1 administered Medication #1 via incorrect route to Individual #1.<br><br>Failing to administer a medication properly which is necessary to the health, safety, and welfare of an individual receiving services is a violation of 12VAC35-115-50(B)(2). | PR) 10/31/2024<br><br>PR: Employee #1 failed to read the medication prescription bottle on how to give out the medication properly. However, the Case Manager did not send out an email about how the new medication needing to be taken. Program Director will ensure an email is sent out on all new medications. Program Director met with Employee #1 during monthly supervision to over the medication protocol. Also, Program Director will meet with the Case Manager for supervision to ensure an email is sent out for all new medications. Residential Director will oversee this process.<br><br>OHR/OLR) Accepted 11/01/2024 | 10/31/2024 |

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**General Comments / Recommendations:**

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

| Cassie Purtlebaugh, Human Rights | (Signature of Organization Representative) | Date |
|---|---|---|

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined