DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **1217-14-008**
Organization Name: **ELK HILL FARM, INC.**

Date of Inspection: **12-04-2024**
Program Type/Facility Name: **14-008 Elk Hill - Spring Garden**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-70. - Each provider shall guarantee resident rights as outlined in § 37.2-400 of the Code of Virginia and in the Rules and Regulations to Assure the Rights of Individuals Receiving Services from Providers Licensed, Funded, or Operated by the Department of Mental Health, Mental Retardation and Substance Abuse Services (12VAC35-115).	N	Elk Hill - Spring Garden This regulation was NOT MET as evidenced by: See OHR citation below.		

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Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-115-50. B. (2) - In receiving all services, each individual has the right to: 2. Be protected from harm including abuse, neglect, and exploitation.	N	Elk Hill - Spring Garden This regulation was NOT MET as evidenced by: CHRIS A#20240085/Incident Date: November 16, 2024 "Neglect" means failure by a person, program, or facility operated, licensed, or funded by the department, excluding those operated by the Department of Corrections, responsible for providing services to do so, including nourishment, treatment, care, goods, or services necessary to the health, safety, or welfare of an individual receiving care or treatment for mental illness, intellectual disability, or substance abuse. Provider substantiated for neglect based on the following: • On the morning of November 16, 2024: ◦ Individual #1 did not receive Individual #1's 8 am medications. ◦ Employee #1 failed to administer Medication #1, Medication #2, Medication #3, Medication #4, and Medication #5 to Individual #1. Employee #1 failing to administer Individual #1's 8am medications is failing to provide services necessary to the health, safety, and welfare of an individual receiving services and is a violation of 12VAC35-115-50(B)(2).	PR) 12/10/2024 PR: Employee #1 failed to administer individual #1 medication on 11/16/2024 at 8am. Program Director will review the medication protocol with Employee #1 by 12/20/2024. This will be documented in monthly supervision. Employee #1 completed medication administration refresher training on 11/20/2024. Residential Director will oversee this. OHR/OLR) Accepted 12/10/2024	12/10/2024

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General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Cassie Purtlebaugh, Human Rights	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined