DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **1217-14-008**
Organization Name: **ELK HILL FARM, INC.**

Date of Inspection: **03-05-2025**
Program Type/Facility Name: **14-008 Elk Hill - Spring Garden**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-70. - Each provider shall guarantee resident rights as outlined in § 37.2-400 of the Code of Virginia and in the Rules and Regulations to Assure the Rights of Individuals Receiving Services from Providers Licensed, Funded, or Operated by the Department of Mental Health, Mental Retardation and Substance Abuse Services (12VAC35-115).	N	Elk Hill - Spring Garden This regulation was NOT MET as evidenced by: See OHR citation below.		

License #: **1217-14-008**
Organization Name: **ELK HILL FARM, INC.**

Date of Inspection: **03-05-2025**
Program Type/Facility Name: **14-008 Elk Hill - Spring Garden**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-115-50. B. (2) - In receiving all services, each individual has the right to: 2. Be protected from harm including abuse, neglect, and exploitation.	N	Elk Hill - Spring Garden This regulation was NOT MET as evidenced by: "Neglect" means failure by a person, program, or facility operated, licensed, or funded by the department, excluding those operated by the Department of Corrections, responsible for providing services to do so, including nourishment, treatment, care, goods, or services necessary to the health, safety, or welfare of an individual receiving care or treatment for mental illness, intellectual disability, or substance abuse During an internal investigation the provider determined the following: • Employee 1 was assisting with supervision coverage at this location and was asked by Employee 2 to check residents' backpacks. • Employee 1 was not familiar with this location's protocol that laptops were to be secured for the safety and welfare of the residents. • Individual 1 used the unsecured laptop to send explicit material to a peer. Employee 1's failure to provide services necessary to the safety and welfare of an individual (in this case, failure to implement services relating to provider's protocols specific to securing laptops) meets the regulatory definition of neglect.	PR) 03/17/2025 PR: Employee #1 failed to secure Individual #1 laptop. As a result, Individual #1 took and sent explicit materials to a peer. Spring Garden Wi-Fi will be limited to 5pm to 7pm for at least the next 30 days. Program Director informed Employee #1 of the protocol. Also, the Program Director of Massie Cottage will meet with her during monthly supervision to discuss the laptop expectation. Lastly, the Program Director of Spring Garden will remind Employee #1 when she works at Spring Garden location to secure all laptops. Residential Director will oversee the process. OHR/OLR) Accepted 03/18/2025	3/17/2025

DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **1217-14-008**
Organization Name: **ELK HILL FARM, INC.**

Date of Inspection: **03-05-2025**
Program Type/Facility Name: **14-008 Elk Hill - Spring Garden**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date

General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Cassie Purtlebaugh, Human Rights	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined