DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **1217-14-015**
Organization Name: **ELK HILL FARM, INC.**

Date of Inspection: **06-27-2025**
Program Type/Facility Name: **14-015 Fair Meadows**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-70. - Each provider shall guarantee resident rights as outlined in § 37.2-400 of the Code of Virginia and in the Rules and Regulations to Assure the Rights of Individuals Receiving Services from Providers Licensed, Funded, or Operated by the Department of Mental Health, Mental Retardation and Substance Abuse Services (12VAC35-115).	N	Fair Meadows This regulation was NOT MET as evidenced by: See OHR citation below.		

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12VAC35-115-50. B. (2) - In receiving all services, each individual has the right to: 2. Be protected from harm including abuse, neglect, and exploitation.	N	Fair Meadows This regulation was NOT MET as evidenced by: CHRIS A#20250068 "Neglect" means failure by a person, program, or facility operated, licensed, or funded by the department, excluding those operated by the Department of Corrections, responsible for providing services to do so, including nourishment, treatment, care, goods, or services necessary to the health, safety, or welfare of an individual receiving care or treatment for mental illness, intellectual disability, or substance abuse. Provider substantiated for neglect, medication related, based on the following: • On June 15, 2025, at 8pm, Individual was administered 8am dosage of medication instead of prescribed 8pm dosage of medications. • This caused Individual #1 to receive an extra daily dose of all of Individual #1's morning medication. • Employee #1 failed to administer Individual #1's 8pm medications as prescribed. Failing to administer medications as prescribed is failing to provide services necessary to the health, safety, and welfare of an individual receiving services and is a violation of 12VAC35-115-50(B)(2).	PR) 07/17/2025 PR: Individual #1 was mistakenly given their 8am medications during the 8pm medication pass. This resulted in the individual receiving an extra dose of their morning medications and not receiving their prescribed evening medications, which constitutes a violation of 12VAC35-115-50(B)(2) and a failure to provide necessary care. In response, Employee #1 responsible has been retrained on proper medication administration procedures, including accurate MAR review and time-specific dosing on June 16th. The Program Director have implemented a double-check system during all medication passes to ensure accuracy, especially during shift changes. Additionally, the Program Director held a staff meeting on June 25th to review the seriousness of medication errors and reinforce accountability and adherence to protocol. These corrective measures are intended to prevent any recurrence and ensure the safety and well-being of those we serve. The Residential Director oversaw this process. OHR/OLR) Accepted 07/21/2025	7/17/2025

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General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Cassie Purtlebaugh, Human Rights	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined