DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **12788-14-008**
Organization Name: **Beloved Safehaven**

Date of Inspection: **09-17-2026**
Program Type/Facility Name: **14-008 Beloved safe haven**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-450. C. - Precautions shall be taken to prevent scalding from running water. Water temperatures shall be maintained between 100°F and 120°F.	N	Beloved safe haven This regulation was NOT MET as evidenced by: During the inspection, the hot water temperature was measured at 122.5°F. This temperature exceeded the required range of 100°F to 120°F. Therefore, the provider failed to ensure that hot water accessible to individuals was maintained at a safe and appropriate temperature to prevent scalding, as required by 12VAC35-105-280(F).	PR) 09/24/2026 Beloved Safe Haven will ensure that the following steps are done to ensure proper and safe water pressure: 1. Immediately adjust the water heater settings to bring the accessible hot water temperature within the required range of 100°F to 120°F, preventing potential scalding hazards. 2. Conduct a full assessment of the water heating system to identify whether the elevated temperature resulted from incorrect settings, lack of monitoring, or mechanical issues. 3. Implement a routine water-temperature monitoring schedule, including recording temperatures at all faucets accessible to individuals at least once per month, to ensure compliance is maintained. 4. Train all staff on the regulatory temperature range and the importance of monitoring water temperatures to prevent scalding, reinforcing safety responsibilities. In conclusion, Beloved Safe Haven will document all corrective steps taken-including temperature logs, system adjustments, and staff training-to demonstrate compliance and ongoing oversight. The reasoning for the noncompliance was because Beloved Safe Haven did not properly monitor or regulate the hot water system to ensure temperatures remained within the required safety range. The elevated temperature indicates that routine checks were either incomplete, undocumented, or that adjustments to the water heater were not made	9/24/2026

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			promptly. This failure allowed water accessible to individuals to rise above the safe limit, creating a potential scalding hazard. OLR) Accepted 09/24/2026	

General Comments / Recommendations:

Remember to carry over all goals progress or lack of progress consistently when completing the discharge summary.

When a physical examination is completed within the required regulatory timeframe and the physician determines that additional testing or follow-up is necessary, the physician should document this determination in the physical examination report. The provider should maintain documentation of the completed physical examination, along with documentation of any additional testing or follow-up recommended by the physician, until the medical evaluation is complete. This will demonstrate that the physical examination was completed within the required timeframe while clearly documenting any additional medical follow-up that remains outstanding.

Please respond to the CAP on or before the due date. If you should have any questions or require further assistant, please contact me via CONNECT or at 804-393-0663.

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Donna Ross, Licensing Specialist	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined