***DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES***
***CORRECTIVE ACTION PLAN***



Investigation ID: **19**
License #: **1341-14-008**
Organization Name: **RISE UP, LLC**

Date of Inspection: **08-07-2026**
Program Type/Facility Name: **14-008 RISE UP, LLC**

| Standard(s) Cited | Comp | Description of Noncompliance | Actions to be Taken | Planned Comp. Date |
|---|---|---|---|---|
| 12VAC35-46-310. B. (4) - Required annual retraining: 4. All staff working with residents shall receive annual retraining in child abuse and neglect, mandatory reporting, maintaining appropriate professional relationships, and interaction among staff and residents, and suicide prevention. | N | RISE UP, LLC<br><br>This regulation was NOT MET as evidenced by:<br><br>At the time of inspection, Employee #1's and Employee #2's personnel files did not included documentation of completed annual retraining in the subject area of: child abuse and neglect, mandatory reporting, maintaining appropriate professional relationships, and interaction among staff and residents, and suicide prevention. | PR) 08/17/2026<br><br>The facility acknowledges the deficiency identified during the inspection regarding the absence of documentation in Employee #1's and Employee #2's personnel files verifying completion of required annual retraining in the areas of child abuse and neglect, mandatory reporting, maintaining appropriate professional relationships, interaction among staff and residents, and suicide prevention.<br><br>Immediate corrective action will be taken to ensure both employees complete the required annual retraining in all identified subject areas. Documentation of completion, including training dates, topics covered, and applicable verification of participation, will be obtained and placed in each employee's personnel file.<br><br>To prevent recurrence, management will conduct a review of all current personnel files to verify that required annual training and retraining documentation is complete and current. A tracking system will also be maintained to monitor required training deadlines and ensure staff receive retraining timely. Supervisory staff will review personnel files on an ongoing basis to verify compliance and address any missing documentation promptly.<br><br>OLR) Accepted 08/17/2026 | 8/17/2026 |

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**General Comments / Recommendations:**
**The specialist recommends the following:**

**Please include the following in each citation response:**

**1. Provide a statement of the issue that led to non-compliance and state how you corrected/will correct the deficient practice in this specific violation.**
**2. Include a plan of action to address systematic changes (process/protocols, etc.) that have been or will be implemented to ensure you remain in compliance of the regulation.**
**3. Include Staff by Title who will monitor the procedures implemented to ensure you stay in compliance with the regulation. Indicate the frequency for monitoring the plan including how it will be monitored (Ex: monthly audits, weekly chart reviews, daily checklist).**
**4. By what date you will have each planned corrective action completed (Ex. Date training completed or Date protocol implemented).**

**Please respond to the Licensing Report on or before the due date.**

**Please include any relevant documents as attachments for proof of action taken, as applicable.**

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

| Allison Powers, Licensing Specialist | (Signature of Organization Representative) | Date |
|---|---|---|

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined