DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

Investigation ID: **22**
License #: **1341-14-008**
Organization Name: **RISE UP, LLC**

Date of Inspection: **08-07-2026**
Program Type/Facility Name: **14-008 RISE UP, LLC**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-310. B. (4) - Required annual retraining: 4. All staff working with residents shall receive annual retraining in child abuse and neglect, mandatory reporting, maintaining appropriate professional relationships, and interaction among staff and residents, and suicide prevention.	N	RISE UP, LLC This regulation was NOT MET as evidenced by: At the time of inspection, Employee #1's, Employee #2's, and Employee #3's personnel files did not included documentation of completed annual retraining in the subject area of: child abuse and neglect, mandatory reporting, maintaining appropriate professional relationships, and interaction among staff and residents, and suicide prevention.	PR) 08/17/2026 The agency acknowledges the deficiency identified during the inspection regarding the absence of documentation demonstrating completion of required annual retraining for Employee #1, Employee #2, and Employee #3 in the areas of child abuse and neglect, mandatory reporting, maintaining appropriate professional relationships, interactions among staff and residents, and suicide prevention. To correct the deficiency, all affected employees will complete the required annual retraining in each identified subject area. Documentation of completion, including training dates, topics covered, and verification of participation, will be obtained and maintained in each employee's personnel file. Moving forward, management will implement a tracking and monitoring process to ensure all required annual trainings are completed within the established timeframe. Personnel files will be reviewed routinely to verify that current training documentation is present and that no employee remains overdue for required retraining. Any identified gaps will be addressed promptly through completion of the required training and placement of supporting documentation in the employee's personnel file. OLR) Accepted 08/17/2026	8/17/2026

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General Comments / Recommendations:
The specialist recommends:

Please include the following in each citation response:

1. Provide a statement of the issue that led to non-compliance and state how you corrected/will correct the deficient practice in this specific violation.
2. Include a plan of action to address systematic changes (process/protocols, etc.) that have been or will be implemented to ensure you remain in compliance of the regulation.
3. Include Staff by Title who will monitor the procedures implemented to ensure you stay in compliance with the regulation. Indicate the frequency for monitoring the plan including how it will be monitored (Ex: monthly audits, weekly chart reviews, daily checklist).
4. By what date you will have each planned corrective action completed (Ex. Date training completed or Date protocol implemented).

Please respond to the Licensing Report on or before the due date.

Please include any relevant documents as attachments for proof of action taken, as applicable.

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Allison Powers, Licensing Specialist	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined