DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **1341-14-009**
Organization Name: **RISE UP, LLC**

Date of Inspection: **04-10-2023**
Program Type/Facility Name: **14-009 Arch Hill Drive Location**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-450. C. - Precautions shall be taken to prevent scalding from running water. Water temperatures shall be maintained between 100°F and 120°F.	N	Arch Hill Drive Location This regulation was NOT MET as evidenced by: Upon inspection of the physical environment, the water temperature was 121.4 °F. Precautions shall be taken to prevent scalding from running water. Water temperatures shall be maintained between 100°F and 120°F.	PR) 06/07/2023 Program Manager will ensure precautions shall be taken to prevent scalding from running water. Water temperatures shall be maintained between 100°F and 120°F. OLR) Accepted 06/15/2023	6/6/2023
12VAC35-46-840. E. (1c) - Each physical examination report shall include: 1. Information necessary to determine the health and immunization needs of the resident, including: 1c. Hearing exam;	N	Arch Hill Drive Location This regulation was NOT MET as evidenced by: Upon review of the file for Individual #2, there was no proof that Individual #2 has had a hearing exam. Each physical examination report shall include: 1. Information necessary to determine the health and immunization needs of the resident, including a hearing exam.	PR) 06/07/2023 Program Manager will ensure physical examination report shall include: 1c. Hearing exam. OLR) Accepted 06/15/2023	6/6/2023

General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Likisha Frazier, Regional Manager | (Signature of Organization Representative) | Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined