DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **1341-14-009**
Organization Name: **RISE UP, LLC**

Date of Inspection: **12-07-2023**
Program Type/Facility Name: **14-009 Arch Hill Drive Location**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-70. - Each provider shall guarantee resident rights as outlined in § 37.2-400 of the Code of Virginia and in the Rules and Regulations to Assure the Rights of Individuals Receiving Services from Providers Licensed, Funded, or Operated by the Department of Mental Health, Mental Retardation and Substance Abuse Services (12VAC35-115).	N	Arch Hill Drive Location This regulation was NOT MET as evidenced by: See OHR citation.		

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12VAC35-115-260. A. (11) - Providers, through their directors, shall: 11. Cooperate with the human rights advocate and the LHRC to investigate and correct conditions or practices interfering with the free exercise of individuals' human rights and make sure that all employees cooperate with the human rights advocate, the LHRC, and the SHRC in carrying out their duties under this chapter;	N	Arch Hill Drive Location This regulation was NOT MET as evidenced by: "Providers, through their directors shall cooperate with the human rights advocate and the LHRC to investigate and correct conditions or practices interfering with the free exercise of individuals' human rights and make sure that all employees cooperate with the human right advocate, the LHRC, and the SHRC in carrying out their duties under this chapter." • Per licensing report CAP Inspection 210, the provider's CAP response was due on 11/27/23. Upon review on 12/6/23, the provider has failed to adhere to the established deadline as instructed.	PR) 01/04/2024 CAO or designee will cooperate with human right advocate to ensure that submission, following licensing report regulation 210. CAO or designee will investigate and correct conditions or practices interfering with the free exercise of individuals' human rights and make sure that all employees cooperate with the human right advocate, the LHRC, and the SHRC in carrying out their duties. OHR/OLR) Accepted 01/09/2024	1/4/2024

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General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Andrea Milhouse, Human Rights	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined