DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **1376-14-001**
Organization Name: **Jackson-Feild Homes**

Date of Inspection: **10-10-2023**
Program Type/Facility Name: **14-001 Jackson Feild Homes**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-70. - Each provider shall guarantee resident rights as outlined in § 37.2-400 of the Code of Virginia and in the Rules and Regulations to Assure the Rights of Individuals Receiving Services from Providers Licensed, Funded, or Operated by the Department of Mental Health, Mental Retardation and Substance Abuse Services (12VAC35-115).	N	Jackson Feild Homes This regulation was NOT MET as evidenced by: See OHR citation.		

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12VAC35-115-50. B. (2) - In receiving all services, each individual has the right to: 2. Be protected from harm including abuse, neglect, and exploitation.	N	Jackson Feild Homes This regulation was NOT MET as evidenced by: "Neglect" means failure by a person, program, or facility operated, licensed, or funded by the department, excluding those operated by the Department of Corrections, responsible for providing services to do so, including nourishment, treatment, care, goods, or services necessary to the health, safety, or welfare of an individual receiving care or treatment for mental illness, intellectual disability, or substance abuse. Upon review of CHRIS entry, A-20230031, the provider's investigation was substantiated for neglect based on the following: • Employee #1 and #2 failed to follow the provider's protocol for supervision and Individual #1's behavioral management plan: • Employee #1 and #2 failed to follow the proper supervision protocol for both Individual #1 and #2. Individual #2 was able to put a plastic bag over Individual #1's head and covered their mouth. • Per the provider's internal investigation report, Individual #2 admitted to going into the bedroom with Individual #1 unsupervised. • Employee #1 and #2 failed to provide services necessary to the health, safe, and welfare of Individual #1 and #2, which meets the regulatory definition for neglect. Based on the provider's investigative finding, there is a preponderance of evidence to support the provider's substantiated finding of neglect.	PR) 11/01/2023 Investigation revealed that Employee #1-#2 was negligent in supervising Individual #1-#2. Individual #2 admitted to going into Individual #1's room unsupervised, revealing that Employee #1-#2 did not follow the proper supervision protocol with Individual #1-#2. Individual #1-#2 was immediately separated by moving Individual #2 to another cottage. CPS was notified. Greensville County Sheriff's Office was also contacted, and a police report was made. A forensic interview was scheduled with Child Advocacy Center on 8/24/23. Both of these reports are still pending. Corrective Action: Employee #1-#2 will receive weekly documented supervision for 90 days, as well as a written disciplinary warning. Employee #1-#2 will complete remediation training for supervision of residents to include Special Precautions, Documentation, Incident Reporting, Responding to Crisis and Witness Statements, as well as CPS. All verification documentation is attached. OHR/OLR) Accepted 11/01/2023	10/31/2023

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General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Andrea Milhouse, Human Rights	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined