DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **1376-14-001**
Organization Name: **Jackson-Feild Homes**

Date of Inspection: **03-07-2024**
Program Type/Facility Name: **14-001 Jackson Feild Homes**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-70. - Each provider shall guarantee resident rights as outlined in § 37.2-400 of the Code of Virginia and in the Rules and Regulations to Assure the Rights of Individuals Receiving Services from Providers Licensed, Funded, or Operated by the Department of Mental Health, Mental Retardation and Substance Abuse Services (12VAC35-115).	N	Jackson Feild Homes This regulation was NOT MET as evidenced by: See OHR citation.		

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12VAC35-115-40. B. (1) - Individuals are entitled to know what their rights are under these regulations; therefore, providers shall take the following actions: 1. Display, in areas most likely to be noticed by the individual, a document listing the rights of individuals under these regulations and how individuals can contact a human rights advocate. The document shall be presented in the manner, format, and languages most frequently understood by the individual receiving services.	N	Jackson Feild Homes Individuals are entitled to know what their rights are under these regulations; therefore, providers shall take the following actions: Display, in areas most likely to be noticed by the individual, a document listing the rights of individuals under these regulations and how individuals can contact a human rights advocate. The document shall be presented in the manner, format, and languages most frequently understood by the individual receiving services. This regulation was NOT MET as evidenced by: On 2/20/24 during an onsite visit, OHR Advocate toured Darden Cottage. During tour of cottage, OHR Advocate observed no Human Rights information displayed for service recipients. There is a preponderance of evidence to suggest a violation of this regulation.	PR) 04/04/2024 It is the responsibility of the Resident Advocate to ensure that the Human Rights poster is displayed in each cottage. If an incident occurs in the cottage that may compromise the Human Rights poster (i.e. being torn down/destroyed by a resident during an incident), it is the responsibility of the Cottage Staff to notify the Resident Advocate to replace the Human Rights poster. Corrective Action: To alleviate this problem going forward, the Human Rights poster will be displayed behind a clear protective barrier to ensure that it remains in place and in clear view for residents to have access to. The Resident Advocate will remain responsible for ensuring the Human Rights poster is displayed in each cottage. Also, Cottage Staff will check the Human Rights poster during their monthly cottage inspections and will notify the Resident Advocate of any issues with the poster. A copy of the Human Rights poster is attached, as well as a copy of the Cottage Monthly Inspection Checklist form. OHR/OLR) Accepted 04/17/2024	4/1/2024

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General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Andrea Milhouse, Human Rights	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined