DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **1376-14-001**
Organization Name: **Jackson-Feild Homes**

Date of Inspection: **02-24-2025**
Program Type/Facility Name: **14-001 Jackson Feild Homes**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-70. - Each provider shall guarantee resident rights as outlined in § 37.2-400 of the Code of Virginia and in the Rules and Regulations to Assure the Rights of Individuals Receiving Services from Providers Licensed, Funded, or Operated by the Department of Mental Health, Mental Retardation and Substance Abuse Services (12VAC35-115).	N	Jackson Feild Homes This regulation was NOT MET as evidenced by: See OHR citation.		
12VAC35-115-50. B. (2) - In receiving all services, each individual has the right to: 2. Be protected from harm including abuse, neglect, and exploitation.	N	Jackson Feild Homes This regulation was NOT MET as evidenced by: "Neglect" means failure by a person, program, or facility operated, licensed, or funded by the department, excluding those operated by the Department of Corrections, responsible for providing services to do so, including nourishment, treatment, care, goods, or services necessary to the health, safety, or welfare of an individual receiving care or treatment for mental illness, intellectual disability, or substance abuse. See § 37.2-100 of the Code of Virginia. Per the provider's investigative findings, that Employee #1 failed to provide Individual #1 with 1:1 special precaution supervision during the time of the incident.	PR) 03/27/2025 There was a lack of evidence found to substantiate whether the gummy belonged to Employee #1. Individual #1 stated that she thought one of her peers may have left it in the chair for her. Allegation was reported to CPS on 1/18/25 - Referral #2990465 - the allegation was screened out by CPS. Investigation did reveal that Employee #1 violated the Supervision of Residents policy - Individual #1 was on 1:1 special precaution at the time of incident; however, Employee #1 had not been aware of Individual #1 finding the gummy, or ingesting it. Corrective	3/7/2025

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			Action: Employee #1 was to receive documented supervision by Residential Services Supervisor, as well as remediation training in Supervision of Residents and CPS, as well as review the Drugs/Alcohol policy and EAP options. Supervision and training was scheduled on multiple occasions (3x) for Employee #1; however, Employee #1 did not show up at any of the scheduled times. After the multiple failed attempts at supervision and remediation training, Employee #1 turned in their resignation. Corrective action will also include having staff in all cottages review the policies on Drugs and Alcohol, Supervision of Residents, CPS training, and review EAP options. Verification documentation is attached. OHR/OLR) Accepted 04/04/2025	

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General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Andrea Milhouse, Human Rights	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined