DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **1376-14-001**
Organization Name: **Jackson-Feild Homes**

Date of Inspection: **03-07-2025**
Program Type/Facility Name: **14-001 Jackson Feild Homes**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-70. - Each provider shall guarantee resident rights as outlined in § 37.2-400 of the Code of Virginia and in the Rules and Regulations to Assure the Rights of Individuals Receiving Services from Providers Licensed, Funded, or Operated by the Department of Mental Health, Mental Retardation and Substance Abuse Services (12VAC35-115).	N	Jackson Feild Homes This regulation was NOT MET as evidenced by: See OHR citation.		3/31/2025

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12VAC35-115-50. B. (2) - In receiving all services, each individual has the right to: 2. Be protected from harm including abuse, neglect, and exploitation.	N	Jackson Feild Homes This regulation was NOT MET as evidenced by: "Neglect" means failure by a person, program, or facility operated, licensed, or funded by the department, excluding those operated by the Department of Corrections, responsible for providing services to do so, including nourishment, treatment, care, goods, or services necessary to the health, safety, or welfare of an individual receiving care or treatment for mental illness, intellectual disability, or substance abuse. See § 37.2-100 of the Code of Virginia. Per the provider's investigative findings conducted through interviews, the preponderance of evidence shows that Employee #1-#3 did not follow the policy regarding supervision of residents and do to not providing appropriate supervision, the peer to peer occurred, resulting in Individual #1 receiving a broken nose.	PR) 04/15/2025 Allegation was reported to CPS via on-line portal on 2/8/25 – Referral #2996928 – the allegation was screened out, per Greensville County CPS. Individual #1 was moved to Rodger's Cottage as a safety intervention. Individual #1 met with Greensville County Sheriff's Deputy to give a statement and was given option to press charges - charges are pending for the two aggressor peers. Investigation revealed that staff did not follow policy regarding Supervision of Residents. Corrective action included Employee #1, #2 and #3 receiving up to three (3) days of suspension, written supervision/disciplinary warning and attending remediation training in Supervision of Residents, CPS and Human Rights. Verification documentation is attached. OHR/OLR) Accepted 04/16/2025	3/31/2025

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12VAC35-115-50. D. (2) - The provider's duties: 2. Providers shall develop, carry out, and regularly monitor policies and procedures that assure the protection of each individual's rights.	N	Jackson Feild Homes This regulation was NOT MET as evidenced by: Per the provider's investigative findings, Employee #1-Employee #3 failed to follow policy, by not providing appropriate supervision to Individual #1.	PR) 04/15/2025 Investigation revealed that staff did not follow policy regarding Supervision of Residents. Corrective action included Employee #1, #2 and #3 receiving up to three (3) days of suspension, written supervision/disciplinary warning and attending remediation training in Supervision of Residents, CPS and Human Rights. Verification documentation is attached. OHR/OLR) Accepted 04/16/2025	3/31/2025

General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Andrea Milhouse, Human Rights	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined