DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **1376-14-001**
Organization Name: **Jackson-Feild Homes**

Date of Inspection: **06-12-2025**
Program Type/Facility Name: **14-001 Jackson Feild Homes**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-70. - Each provider shall guarantee resident rights as outlined in § 37.2-400 of the Code of Virginia and in the Rules and Regulations to Assure the Rights of Individuals Receiving Services from Providers Licensed, Funded, or Operated by the Department of Mental Health, Mental Retardation and Substance Abuse Services (12VAC35-115).	N	Jackson Feild Homes This regulation was NOT MET as evidenced by: See OHR citation.		

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12VAC35-115-50. B. (2) - In receiving all services, each individual has the right to: 2. Be protected from harm including abuse, neglect, and exploitation.	N	Jackson Feild Homes This regulation was NOT MET as evidenced by: "Neglect" means failure by a person, program, or facility operated, licensed, or funded by the department, excluding those operated by the Department of Corrections, responsible for providing services to do so, including nourishment, treatment, care, goods, or services necessary to the health, safety, or welfare of an individual receiving care or treatment for mental illness, intellectual disability, or substance abuse. See § 37.2-100 of the Code of Virginia. Per the provider's investigative findings substantiate neglect as Employee #1, Employee #2, and Employee #3 did not provide appropriate supervision, leading to a peer to peer where Individual #1 became injured.	PR) 07/16/2025 Individual #1 alleged that two peers physically assaulted him. It was determined that Employee #1, #2 and #3 was out of supervision range which allowed the peers to physically assault Individual #1. Allegation was reported to CPS via on-line portal on 2/8/25 – Referral #2996928 – the allegation was screened out, per Greensville County CPS. Individual #1 was moved to Rodger's Cottage as a safety intervention. Individual #1 met with Greensville County Sheriff's Deputy to give his statement. Charges are pending for the two aggressor peers. Investigation revealed that Employee #1, #2 and #3 did not follow policy regarding Supervision of Residents. CORRECTIVE ACTION: Employee #1, #2 and #3 received three (3) days of suspension and attended remediation training in Supervision of Residents, CPS and Human Rights. The Residential Services Supervisor will continue to reiterate the importance of following facility policy with all cottage employees during weekly team meetings to ensure the safety of all residents and staff. OHR/OLR) Accepted 07/30/2025	3/5/2025

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General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Andrea Milhouse, Human Rights	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined