

**DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN**

Page: 1 of 2

License #: 142-04-005

Organization Name: Virginia Commonwealth University Health System Authority

Date of Inspection: 04-04-2025

Program Type/Facility Name: 04-005 VTCC Inpatient Unit

<u>Standard(s) Cited</u>	<u>Comp</u>	<u>Description of Noncompliance</u>	<u>Actions to be Taken</u>	<u>Planned Comp. Date</u>
12VAC35-105-280. F. - Adequate hot and cold running water of a safe and appropriate temperature shall be available. Hot water accessible to individuals being served shall be maintained within a range of 100-110°F. If temperatures cannot be maintained within the specified range, the provider shall make provisions for protecting individuals from injury due to scalding.	N	VTCC Inpatient Unit This regulation was NOT MET as evidenced b Upon inspection of the physical environment, the water temperature was tested inside of a common area restroom that is accessible to Individuals and test results indicated a temperature of 118.4 degrees which exceeds the regulation of 110 degrees.	PR) 04/17/2025 Provide a statement of the issue that led to non-compliance and state how you corrected/will correct the deficient practice in this specific violation. The Plant Operations team investigated the high temperature finding in room 6-160 was measured at 118.4°F, which exceeded the regulation of a maximum of 110°F. The temperature of the water heater has been decreased to mitigate the risk of water temperature exceeding the regulation reaching the consumer. Include a plan of action to address systematic changes (process/protocols, etc) that have been or will be implemented to ensure you remain in compliance of the regulation. Monthly audits of the water temperature in the building will be completed to ensure no water temperature is measured is greater than 110°F. Currently, the temperature of the building sinks is no higher than 109.2°F. The 6-160 sink has a reading of 108.2°F and mixing valve is working as expected to maintain that temperature. Include Staff by Title who will monitor the procedures implemented to ensure you stay in compliance with the regulation. Indicate the frequency for monitoring the plan including how it will be monitored (Ex: monthly audits, weekly chart reviews,	4/17/2025

**DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN**

Page: 2 of 2

License #: 142-04-005

Organization Name: Virginia Commonwealth University Health System Authority

Date of Inspection: 04-04-2025

Program Type/Facility Name: 04-005 VTCC Inpatient Unit

<u>Standard(s) Cited</u>	<u>Comp</u>	<u>Description of Noncompliance</u>	<u>Actions to be Taken</u>	<u>Planned Comp. Date</u>
			daily checklist). Plant Operations team members will monitor compliance via monthly water temperature checks until 3 consecutive months of compliance is achieved and periodically thereafter. The compliance monitoring will be reviewed at the monthly VTCC Safety and quarterly Psychiatry QAPI committee meetings. OLR) Accepted 05/14/2025	

General Comments / Recommendations:

Recommendation - 160 C.- The provider is completing the required elements of the quarterly review of serious incidents separately. Provider is documenting using an "SBAR" method with some serious incident reviews, however it is recommended that the provider implement this method when documenting the review of all serious incidents to meet all components of this regulation.

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Autumn Daniel, Licensing Specialist

(Signature of Organization Representative)

Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined