DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **1746-14-008**
Organization Name: **Gateway Counseling Center**

Date of Inspection: **04-07-2022**
Program Type/Facility Name: **14-008 Whispering Pines RYS Boys Home**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-70. - Each provider shall guarantee resident rights as outlined in § 37.2-400 of the Code of Virginia and in the Rules and Regulations to Assure the Rights of Individuals Receiving Services from Providers Licensed, Funded, or Operated by the Department of Mental Health, Mental Retardation and Substance Abuse Services (12VAC35-115).	N	Whispering Pines RYS Boys Home This regulation was NOT MET as evidenced by: See OHR citation.	PR) 04/17/2022 The Provider shall ensure the rights of the residents are provided by further ensuring that all staff are properly trained, checked out and monitored for quality performance, adhering to all requirements for providing all measures of safety to residents at all times. The CAO/Clinical Director will ensure that all staff are aware of the requirement to submit to random drug testing and will perform random drug tests at least quarterly and more often as deemed necessary, especially if for any reason he/she has reason to suspect any type of drug use. Positive drug screening will result in immediate termination of employment unless drug use is substantiated by a Doctor's prescription stating the legal , medical use, and the medical use does not have the potential to interfere with job performance. The Clinical Director, Case Manager and house managers will make random night visits to the homes to ensure that all night staff are competent, capable and providing appropriate supervision and not under the influence of any drug or alcohol. Drug tests and night visits will be unannounced and documented in a communication log held by and monitored by CAO/Clinical Director. OLR) Accepted 04/18/2022	4/15/2022

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Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-115-50. B. (2) - In receiving all services, each individual has the right to: 2. Be protected from harm including abuse, neglect, and exploitation.	N	Whispering Pines RYS Boys Home This regulation was NOT MET as evidenced by: "Neglect" means failure by a person, program, or facility operated, licensed, or funded by the department, excluding those operated by the Department of Corrections, responsible for providing services to do so, including nourishment, treatment, care, goods, or services necessary to the health, safety, or welfare of an individual receiving care or treatment for mental illness, intellectual disability, or substance abuse. • During an internal investigation, the provider determined Employee 1 failed to follow internal standards for supervision. • Employee 1 was responsible for the overnight supervision of Individual 1, Individual 2, Individual 3, Individual 4, and Individual 5. • Entity 1 entered the home and was told by Individual 1 that Individual 1 could not wake up Employee 1. • Upon being awakened by Entity 1 and assessed by Entity 1, Employee 1 was lethargic and unable to speak clearly. Entity 1 stated Employee 1 appeared to be under the influence of narcotics. • Employee 1 was arrested for endangerment of youth. It is important to note Employee 2 arrived on scene within 15 minutes and immediately terminated Employee 1. Employee 1 was removed from the home by Entity 1.	PR) 04/17/2022 The Provider shall ensure the rights of the residents are provided by further ensuring that all staff are properly trained, checked out and monitored for quality performance, adhering to all requirements for providing all measures of safety to residents at all times. The CAO/Clinical Director will ensure that all staff are aware of the requirement to submit to random drug testing and will perform random drug tests at least quarterly and more often as deemed necessary, especially if for any reason he/she has reason to suspect any type of drug use. Positive drug screening will result in immediate termination of employment unless drug use is substantiated by a Doctor's prescription stating the legal , medical use, and the medical use does not have the potential to interfere with job performance. The Clinical Director, Case Manager and house managers will make random night visits to the homes to ensure that all night staff are competent, capable and providing appropriate supervision and not under the influence of any drug or alcohol. Any staff suspected of illegal use of substance or alcohol will be placed on immediate leave until a drug/blood screening is performed to determine if guilty. Offenders will be permanently terminated immediately upon conclusion of guilt. Drug tests and night visits will be unannounced and documented in a communication log held by and monitored by CAO/Clinical Director. OHR/OLR) Accepted 04/18/2022	4/15/2022

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General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Tonya Carr, Legal Operations Manager	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined