DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **1746-14-009**
Organization Name: **Gateway Counseling Center**

Date of Inspection: **06-09-2025**
Program Type/Facility Name: **14-009 Hope Road**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-640. B. - The facility shall accept and serve only those children whose needs are compatible with the services provided through the facility unless a child's admission is ordered by a court of competent jurisdiction.	N	Hope Road This regulation was NOT MET as evidenced by: On 6/3/2025 provider/owner admitted a child that was twelve years old in conflict with the thirteen-year-old stipulation outlined on the DBHDS license.	PR) 06/12/2025 A 12 year old resident was accepted at Gateway Youth Services. The admissions coordinator looked at the birthday and saw June of 2012, without noticing that the date in June had not occurred yet. Admissions coordinator and Director will be more detail oriented in checking dates prior to placement. Director called licensing coordinator to attempt to get a variance or special permission and was told that the request needed to come before the admission. Gateway will not accept youth under the allowed program age. If there comes a time that Gateway feels the need to admit a child under the program age, Director will ask for a variance prior to agreeing to accept the child OLR) Accepted 06/16/2025	6/12/2025

General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Christopher Cart, Licensing Specialist | (Signature of Organization Representative) | Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined