DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **1746-14-010**
Organization Name: **Gateway Counseling Center**

Date of Inspection: **06-28-2024**
Program Type/Facility Name: **14-010 Rock Hill Church Rd**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-70. - Each provider shall guarantee resident rights as outlined in § 37.2-400 of the Code of Virginia and in the Rules and Regulations to Assure the Rights of Individuals Receiving Services from Providers Licensed, Funded, or Operated by the Department of Mental Health, Mental Retardation and Substance Abuse Services (12VAC35-115).	N	Rock Hill Church Rd This regulation was NOT MET as evidenced by: See OHR citations below.		
12VAC35-115-50. B. (2) - In receiving all services, each individual has the right to: 2. Be protected from harm including abuse, neglect, and exploitation.	N	Rock Hill Church Rd This regulation was NOT MET as evidenced by: "Exploitation" means the misuse or misappropriation of the individual's assets, goods, or property. Exploitation is a type of abuse. (See § 37.2-100 of the Code of Virginia.) Exploitation also includes the use of a position of authority to extract personal gain from an individual. During an internal investigation the provider determined the following: • Text exchanges were found between Individual 1 and Employee 1 where Employee 1 was agreeing to accept shoes from Individual 1 as payment in exchange for Employee 1 providing Individual 1 with clean urine for urine screenings and providing Individual 1 with nicotine, THC, and vapes.	PR) 07/02/2024 Information was provided by Individual 1 that alleged that Employee 1 had been texting with Individual 1 and had been providing vapes and perhaps offering clean urine and during the exchanges had been bartering for shoes belonging to Individual 1. The phone was confiscated from Individual 1 (voluntarily given) and there were many text messages that supported the allegations. Employee 1 was immediately placed on administrative leave. Law enforcement and CPS were contacted and a full report provided. The phone was given to law enforcement. Upon completing an Internal Investigation and with the support of the text messages it was determined that Employee 1 was indeed guilty of neglect and exploitation. Law enforcement contacted employee 1 and questioned him but he denied any involvement	6/20/2024

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		"Neglect" means failure by a person, program, or facility operated, licensed, or funded by the department, excluding those operated by the Department of Corrections, responsible for providing services to do so, including nourishment, treatment, care, goods, or services necessary to the health, safety, or welfare of an individual receiving care or treatment for mental illness, intellectual disability, or substance abuse. During an internal investigation the provider determined the following: • Text exchanges were found between Individual 1 and Employee 1 where Employee 1 was agreeing to supply Individual 1 with nicotine, THC, and vapes which are contrary to the individual's health, safety, and wellness. • Text exchanges were found between Individual 1 and Employee 1 where Employee 1 was agreeing to supply Individual 1 with clean urine in order to assist Individual 1 with false positive urine screens which is contrary to the individual's treatment.	with the accusations. At that time he resigned from his position. Law enforcement advised GYS not to divulge the level of evidence as they were going to be issuing a warrant for his arrest, based on the evidence that they had obtained. At this time, no ongoing information has been provided by law enforcement. OHR/OLR) Accepted 07/08/2024	

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General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Cassie Purtlebaugh, Human Rights	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined