DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

Investigation ID: **16**
License #: **1802-14-009**
Organization Name: **Pathways Youth Services III**

Date of Inspection: **04-07-2025**
Program Type/Facility Name: **14-009 Pathways Youth Services**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-750. B. (3) - Individualized service plans shall describe in measurable terms the: 3. Goals, objectives, and strategies established for the resident;	N	Pathways Youth Services This regulation was NOT MET as evidenced by: During a review of Individual #1's record, ISP dated for 10/8/24 did not include support strategies and protocols related to identified risks on admission documentation for the following: history of property destruction, truancy, runaway, juvenile/criminal charges, resentment towards authority figures, and has a history of physical assault to others.	PR) 05/20/2025 This resident was an emergency admission. However, moving forward Program Director or designee will conduct a thorough risk assessment and analysis to understand the severity and frequency of the identified risks. This will help in developing targeted support strategies. Program Director or designee will ensure that all incidents, interventions, and outcomes are documented accurately and comprehensively. OLR) Accepted 05/21/2025	5/22/2025
12VAC35-46-900. A. (1) - Within 30 days of admission, the provider shall develop and implement a written behavior support plan that allows the resident to self-manage his own behaviors. Each individualized behavior support plan shall include: 1. Identification of positive and problem behavior;	N	Pathways Youth Services This regulation was NOT MET as evidenced by: During a review of Individual #1's record, there was no evidence that a written behavioral support plan had been implemented within 30 days of admission.	PR) 05/20/2025 This resident was an emergency admission and all behaviors were not known at time of admission. However, moving forward Program Director or designee will engage in clinical observation to assess the individual's behavior, mood, thought processes, and any signs of distress or impairment during admission. The behavior plan will be done for each resident within 30 days of admission. OLR) Accepted 05/21/2025	5/22/2025

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12VAC35-46-900. A. (2) - Within 30 days of admission, the provider shall develop and implement a written behavior support plan that allows the resident to self-manage his own behaviors. Each individualized behavior support plan shall include: 2. Identification of triggers for behaviors;	N	Pathways Youth Services This regulation was NOT MET as evidenced by: During a review of Individual #1's record, there was no evidence that a written behavioral support plan had been implemented within 30 days of admission.	PR) 05/20/2025 This resident was an emergency admission and all behaviors were not known at time of admission. However, moving forward Program Director or designee will engage in clinical observation to assess the individual's behavior, mood, thought processes, and any signs of distress or impairment during admission. The behavior plan will be done for each resident within 30 days of admission. OLR) Accepted 05/21/2025	5/22/2025
12VAC35-46-900. A. (3) - Within 30 days of admission, the provider shall develop and implement a written behavior support plan that allows the resident to self-manage his own behaviors. Each individualized behavior support plan shall include: 3. Identification of successful intervention strategies for problem behavior;	N	Pathways Youth Services This regulation was NOT MET as evidenced by: During a review of Individual #1's record, there was no evidence that a written behavioral support plan had been implemented within 30 days of admission.	PR) 05/20/2025 This resident was an emergency admission and all behaviors were not known at time of admission. However, moving forward Program Director or designee will engage in clinical observation to assess the individual's behavior, mood, thought processes, and any signs of distress or impairment during admission. The behavior plan will be done for each resident within 30 days of admission. OLR) Accepted 05/21/2025	5/22/2025

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12VAC35-46-900. A. (4) - Within 30 days of admission, the provider shall develop and implement a written behavior support plan that allows the resident to self-manage his own behaviors. Each individualized behavior support plan shall include: 4. Techniques for managing anger and anxiety;	N	Pathways Youth Services This regulation was NOT MET as evidenced by: During a review of Individual #1's record, there was no evidence that a written behavioral support plan had been implemented within 30 days of admission.	PR) 05/20/2025 This resident was an emergency admission and all behaviors were not known at time of admission. However, moving forward Program Director or designee will engage in clinical observation to assess the individual's behavior, mood, thought processes, and any signs of distress or impairment during admission. The behavior plan will be done for each resident within 30 days of admission. OLR) Accepted 05/21/2025	5/22/2025
12VAC35-46-900. A. (5) - Within 30 days of admission, the provider shall develop and implement a written behavior support plan that allows the resident to self-manage his own behaviors. Each individualized behavior support plan shall include: 5. Identification of interventions that may escalate inappropriate behaviors.	N	Pathways Youth Services This regulation was NOT MET as evidenced by: During a review of Individual #1's record, there was no evidence that a written behavioral support plan had been implemented within 30 days of admission.	PR) 05/20/2025 This resident was an emergency admission and all behaviors were not known at time of admission. However, moving forward Program Director or designee will engage in clinical observation to assess the individual's behavior, mood, thought processes, and any signs of distress or impairment during admission. The behavior plan will be done for each resident within 30 days of admission. OLR) Accepted 05/21/2025	5/22/2025

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General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Breanna Goad, Licensing Specialist	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined