

**DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN**

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License #: **185-14-001**

Organization Name: **The James Barry Robinson Institute**

Date of Inspection: **03-05-2025**

Program Type/Facility Name: **14-001 The Barry Robinson Center**

<u>Standard(s) Cited</u>	<u>Comp</u>	<u>Description of Noncompliance</u>	<u>Actions to be Taken</u>	<u>Planned Comp. Date</u>
12VAC35-46-70. - Each provider shall guarantee resident rights as outlined in § 37.2-400 of the Code of Virginia and in the Rules and Regulations to Assure the Rights of Individuals Receiving Services from Providers Licensed, Funded, or Operated by the Department of Mental Health, Mental Retardation and Substance Abuse Services (12VAC35-115).	N	The Barry Robinson Center This regulation was NOT MET as evidenced by: See OHR citations.		5/2/2025

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12VAC35-115-230. A. (2) - Providers shall collect, maintain, and report the following information concerning abuse, neglect, and exploitation: 2. The director of a service licensed or funded by the department shall report each allegation of abuse or neglect via the department's web-based reporting application within 24 hours of receipt of the allegation (see 12VAC35-115-175).	N	The Barry Robinson Center This regulation was NOT MET as evidenced by: Upon review of progress and nurse's notes found in the Individual #1 record, it was determined that Individual # 1 taken to the Urgent Care/Emergency Room for a broken finger (9.18.23) and a concussion on (9.27.23). Allegation of staff were bringing foods that were prohibit to the unit due to a known allergy (9.17.2023). None of these incidents were reported to CHRIS system.	PR) 04/30/2025 Direct care staff have received retraining regarding communication and serious incident reporting requirements to mitigate future occurrences of missed reporting. The program has implemented increased communication between treatment team members to assure serious incidents are reported as required in a timely manner. OHR/OLR) Accepted 05/01/2025 Response: Please send verification of the training completed with the staff in regards to incident reporting, allergic reactions, and any all other training there were initiated following citations issued.	5/2/2025
12VAC35-115-50. B. (2) - In receiving all services, each individual has the right to: 2. Be protected from harm including abuse, neglect, and exploitation.	N	The Barry Robinson Center This regulation was NOT MET as evidenced by: "Neglect means failure by a person, program, or facility operated, licensed, or funded by the department, excluding those operated by the Department of Corrections, responsible for providing services to do so, including nourishment, treatment, care of goods, or services necessary to the health, safety, or wellness of an individual receiving care or treatment for mental illness, intellectual disability, or substance abuse." Following a review of Individual #1 record it was noted in a nurse's note Employee #1 provided and permitted Individual #1 to have granola despite a known nut allergy on 10.26.2023.	PR) 04/30/2025 Residential staff have received training regarding allergic reactions. OHR/OLR) Accepted 05/01/2025	5/2/2025

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General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Latoya Wilborne, Human Rights

(Signature of Organization Representative)

Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined