License #: **19057-14-008**
Organization Name: **Braxton Family Services LLC**

Date of Inspection: **08-03-2026**
Program Type/Facility Name: **14-008 Braxton family services LLC**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-450. C. - Precautions shall be taken to prevent scalding from running water. Water temperatures shall be maintained between 100°F and 120°F.	N	Braxton family services LLC This regulation was NOT MET as evidenced by: At the time of the inspection the hot water temperature in each bathroom read 135 degrees Fahrenheit.	PR) 08/10/2026 1. Cause of Non-Compliance and Immediate Correction Braxton Family Services LLC CEO determined that the non-compliance occurred because Maintenance turned the water heater up too high resulting in bathroom hot water temperatures measuring 135 degrees Fahrenheit. On 08/04/2026, maintenance reduced the temperature, and a new water temperature reading was taken to verify that the temperature was within the required range of 100 degrees Fahrenheit to 120 degrees Fahrenheit. 2. Systemic Change / Plan of Action Braxton Family Services LLC CEO implemented a water-temperature monitoring procedure effective 08/04/2026. Water temperatures will be checked and documented on a water-temperature monitoring log to ensure that hot water remains within the required range of 100 degrees Fahrenheit to 120 degrees Fahrenheit. Any reading outside the required range will be addressed immediately and rechecked after corrective action. 3. Monitoring Responsibility, Frequency, and Method The Administrator or designee will be responsible for monitoring compliance. Beginning 08/04/2026, water temperatures will be checked and documented weekly using the water-temperature monitoring log. The Administrator will review the monitoring documentation monthly, beginning 09/04/2026, to verify continued	8/6/2026

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Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
			compliance with 12VAC35-46-450(C). Weekly monitoring will continue on an ongoing basis, and monthly administrative reviews will continue thereafter. 4. Completion Dates Water heater adjustment and initial compliant temperature verification: 08/04/2026. Water-temperature monitoring procedure implemented: 08/04/2026. Weekly monitoring begins: 08/04/2026. First monthly Administrator review: 09/04/2026. Final Planned Completion Date for corrective-action implementation: 08/04/2026. Ongoing monitoring will continue after this date. OLR) Accepted 08/12/2026	
12VAC35-46-590. A. - The facility's grounds shall be safe, properly maintained, and free of clutter and rubbish. The grounds include, but are not limited to, all areas where residents, staff, and visitors may reasonably be expected to have access, including roads, pavements, parking lots, open areas, stairways, railings, and potentially hazardous or dangerous areas.	N	Braxton family services LLC This regulation was NOT MET as evidenced by: At the time of the inspection there were wooden clothing line poles that needed to be removed, metal sheet debris in the back yard that needed to be removed for safety, and an open garage area that would be accessible to the children that needed to be cleaned and free of clutter.	PR) 08/10/2026 1. Cause of Non-Compliance and Immediate Correction Braxton Family Services LLC CEO determined that the non-compliance occurred because the exterior grounds and accessible areas had not been adequately inspected and cleared of potential safety hazards before the licensing inspection. On 08/04/2026, the wooden clothesline poles were removed, and the metal sheet and debris were removed from the backyard. The open garage area was cleaned and cleared of clutter and potential hazards. Photographic documentation has been obtained to verify the corrective actions. 2. Systemic Change / Plan of Action Braxton Family Services LLC CEO implemented	8/4/2026

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Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
			a facility grounds and environmental safety inspection process effective 08/04/2026. The facility grounds, backyard, garage, and other areas reasonably accessible to residents will be inspected for clutter, rubbish, debris, unsafe materials, and other potential hazards. Any identified safety concern will be documented and corrected promptly. 3. Monitoring Responsibility, Frequency, and Method The Administrator or designee will conduct and document a weekly environmental safety inspection beginning 08/04/2026 using a facility safety checklist. The inspection will include the grounds, backyard, garage, and other accessible exterior areas. The Administrator will review completed safety documentation monthly, beginning 09/04/2026, to ensure identified concerns have been corrected and continued compliance with 12VAC35-46-590(A) is maintained. Weekly inspections and monthly administrative reviews will continue on an ongoing basis. 4. Completion Dates Removal of wooden clothesline poles: 08/04/2026. Removal of metal sheet and backyard debris: 08/04/2026. Garage cleaning and removal of clutter/potential hazards: 08/04/2026. Environmental safety inspection process implemented: 08/04/2026. Weekly monitoring begins: 08/04/2026. First monthly Administrator review: 09/04/2026.	

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Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
			Final Planned Completion Date for corrective-action implementation: 08/04/2026. Ongoing monitoring will continue after this date. OLR) Accepted 08/12/2026	

General Comments / Recommendations:
This provider does not use volunteers or contractors

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Kiashia Hargis, Licensing Specialist | (Signature of Organization Representative) | Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined