

CORE ISSUES

Facility	License #	Physical Address	Phone Number
Innerchange Chrysalis	5	77 Trails End Rd	406-889-5577
Administrator	City	Zip Code	Survey Date
Mackenzie Hall	Eureka	59917	07/31/2024
Survey Team Leader	Survey Type		Response Due
Greer, Bryan	Renewal Inspection		08/10/2024

Item #	Rule ()	Description
1	37.99.117-8 PRIVATE ALTERNATIVE ADOLESCENT RESIDENTIAL PROGRAMS: ADMISSIONS	THE INTENT OF THIS RULE HAS NOT BEEN MET AS EVIDENCED BY: The surveyor's review of 8 current participant charts on July 30, 2024. FINDINGS: 1) Participant #1, #2, #4, #5, #6, and #8 did not have an orientation completed within 24 hours of admission. - P#1 had admission date of 7/10/24 with orientation completed on 7/15/24; - P#2 had admission date of 5/24/24 with orientation completed on 5/30/24; - P#4 had admission date of 9/21/23 with orientation completed on 9/25/23; - P#5 had admission date of 6/20/24 with orientation completed on 6/23/24; - P#6 had admission date of 12/1/23 with orientation completed on 12/4/23;and - P#8 had admission date of 6/6/24 with orientation completed on 6/26/24.
2	37.99.119-2 PRIVATE ALTERNATIVE ADOLESCENT RESIDENTIAL	THE INTENT OF THIS RULE HAS NOT BEEN MET AS EVIDENCED

	PROGRAMS: DISCHARGE	BY: The surveyor's review of 4 discharge summaries on July 30, 2024. FINDINGS: 1) The program discharge summaries for DC1-DC4 are missing the following required information: • The medical, dental and psychiatric care that was provided during placement; • Current medications, dosage and prescriber of current medications; • The participants reaction to discharge; • The participants progress in services provided; • Contact information for person completing the summary; and • A copy of the discharge summary was provided to the parent or guardian at discharge.
3	37.99.124-1 PRIVATE ALTERNATIVE ADOLESCENT RESIDENTIAL PROGRAMS: CASE PLAN	THE INTENT OF THIS RULE HAS NOT BEEN MET AS EVIDENCED BY: The surveyor's review of 8 current participant charts on July 30, 2024. FINDINGS: 1) Participant #1, #2, and #3's initial case plans were not completed within 7 days of admission. • P#1 had an admission date of 7/10/24 with the initial case plan completed on 7/20/24; • P#2 had an admission date of 5/24/24 with the initial case plan completed on 5/23/24; and • P#3 had an admission date of 9/11/24 with the initial case plan completed on 9/7/24.
4	37.99.124-2 PRIVATE ALTERNATIVE ADOLESCENT RESIDENTIAL PROGRAMS: CASE PLAN	THE INTENT OF THIS RULE HAS NOT BEEN MET AS EVIDENCED BY:

		The surveyor's review of 8 current participant charts on July 30, 2024. FINDINGS: 1) Participants #1 - #8's initial case plans and reviews or updates are missing the following information: • Measurable goals with corresponding time frames; • Responsibilities of the parent and program; and • Discharge plans with an estimated discharge date.
5	37.99.124-5 PRIVATE ALTERNATIVE ADOLESCENT RESIDENTIAL PROGRAMS: CASE PLAN	THE INTENT OF THIS RULE HAS NOT BEEN MET AS EVIDENCED BY: The surveyor's review of 8 current participant charts on July 30, 2024. FINDINGS: 2) Participants #1 - #8's initial case plans and reviews or updates are missing documentation that the parent or guardian was involved in the update or review.
6	37.99.124-6 PRIVATE ALTERNATIVE ADOLESCENT RESIDENTIAL PROGRAMS: CASE PLAN	THE INTENT OF THIS RULE HAS NOT BEEN MET AS EVIDENCED BY: The surveyor's review of 8 current participant charts on July 30, 2024. FINDINGS: 3) Participants #1 - #8's initial case plans and reviews or updates are missing documentation that the parent or guardian received a copy of the plan or reviews.
7	37.99.149-2 PRIVATE ALTERNATIVE ADOLESCENT RESIDENTIAL PROGRAMS: PERSONNEL RECORDS	THE INTENT OF THIS RULE HAS NOT BEEN MET AS EVIDENCED BY: The surveyor's review of 15 staff charts on July 30, 2024. FINDINGS: 1) Staff #2, #3, #4, #5, #6, #8, #9 records did not contain a current periodic performance evaluation. 2) -Staff #5- missing proof of GED/Diploma and no

		acceptance/review/training of Policies Procedure Manual. (hire date was Feb 24). 3) -Staff #8-Missing recent employee evaluation. 4) -Staff #9-Missing proof of valid driver's license and no acceptance/review/training of Policies Procedure Manual. (hire date was May 24).
8	37.99.152-1 PRIVATE ALTERNATIVE ADOLESCENT RESIDENTIAL PROGRAMS: STAFF	THE INTENT OF THIS RULE HAS NOT BEEN MET AS EVIDENCED BY: REPEAT DEFICIENCY: The surveyor's review of 8 current participant charts on July 30, 2024. 1) The program is currently not providing enough night staff for each building. At the horse house they are utilizing a separate cabin off the deck for 2 participants. The program is currently only providing one night staff for this location which requires a minimum of 2 staff.
9	37.99.153-7 PRIVATE ALTERNATIVE ADOLESCENT RESIDENTIAL PROGRAMS: STAFF TRAINING	THE INTENT OF THIS RULE HAS NOT BEEN MET AS EVIDENCED BY: The surveyor's review of 15 staff charts on July 30, 2024. FINDINGS: 1) Staff #1 , #2, #3, #4, #6, #7, #8, #10, #11, #12, #13, #14 and #15's staff records did not have documentation of completing suicide prevention and 20 hours ongoing training.
10	37.99.173-3 PRIVATE ALTERNATIVE ADOLESCENT RESIDENTIAL PROGRAMS: SEARCHES	THE INTENT OF THIS RULE HAS NOT BEEN MET AS EVIDENCED BY: The surveyor's review of 8 current participant charts on July 30, 2024. FINDINGS: 1) Participant #1-#8's records did not contain documentation of searches conducted on the participants belongings at

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