

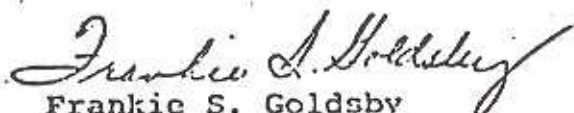
5. Retention in Program: Two clients, ages 18 and 19, indicated they had not been permitted to leave the program when they requested. One client stated she had put two requests through the "chain of command" and received no response. This client also added that she no longer wished to leave. The other client stated, "I am 18 years old and being held against my will." This issue has been brought to your attention and it is my understanding that this client has been discharged.

These issues are of concern to this office because of their potential adverse impact on clients and your program. As you have indicated in your conversations of July 6 with Mr. Bustle and Mr. Harper a willingness and intention to re-evaluate these practices, I suggest the following actions be taken:

1. A written response to these issues addressing particularly the corrective actions to be taken be developed by Straight, Inc. and submitted to this office as soon as possible.
2. A meeting be scheduled to include yourself, your medical director and board members, and HRS District V staff to review the plan developed.

It is hoped that by this action a resolution may be developed that will meet the needs of all parties involved. Your prompt response to this request will be appreciated.

Sincerely,



Frankie S. Goldsby
Alcohol, Drug Abuse and
Mental Health Program Supervisor

FSG:jf

cc: 5DPM (Smith)
5DLC (McPherson)
5DDA (Wester)
5DA (Hoppe)