DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **2240-14-008**
Organization Name: **Center for Discovery**

Date of Inspection: **05-03-2024**
Program Type/Facility Name: **14-008 Summit Drive**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-70. - Each provider shall guarantee resident rights as outlined in § 37.2-400 of the Code of Virginia and in the Rules and Regulations to Assure the Rights of Individuals Receiving Services from Providers Licensed, Funded, or Operated by the Department of Mental Health, Mental Retardation and Substance Abuse Services (12VAC35-115).	N	Summit Drive This regulation was NOT MET as evidenced by: See OHR citations below.		

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Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-115-50. B. (2) - In receiving all services, each individual has the right to: 2. Be protected from harm including abuse, neglect, and exploitation.	N	Summit Drive This regulation was NOT MET as evidenced by: "Neglect" means failure by a person, program, or facility operated, licensed, or funded by the department, excluding those operated by the Department of Corrections, responsible for providing services to do so, including nourishment, treatment, care, goods, or services necessary to the health, safety, or welfare of an individual receiving care or treatment for mental illness, intellectual disability, or substance abuse. • Due to a preponderance of evidence, including eyewitness statements and staff admissions, the Provider has substantiated A#20240002, A#20240003, A#20240005, A#20240006, A#20240008. • Medication wasn't given to Individuals #1-5 at the correct time. • The Provider failed to protect Individuals #1-5 from potential harm.	PR) 05/22/2024 Since this incident, a total of 12 employees have obtained certification through the state approved 32-hour course on medication administration and are able to administer medications. In addition, the Program Manager has implemented a color-coding system for staffing schedules that ensures a medication administration certified employee is available on all shifts. The Nurse Administrator conducts weekly chart audits to check quality and compliance in all areas of the medical record and responds to any deficiencies in real time with staff. OHR/OLR) Accepted 05/29/2024	5/22/2024

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General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Diana Atcha, Human Rights	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined