DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **2240-14-010**
Organization Name: **Center for Discovery**

Date of Inspection: **12-14-2023**
Program Type/Facility Name: **14-010 Burke Lake Road**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-70. - Each provider shall guarantee resident rights as outlined in § 37.2-400 of the Code of Virginia and in the Rules and Regulations to Assure the Rights of Individuals Receiving Services from Providers Licensed, Funded, or Operated by the Department of Mental Health, Mental Retardation and Substance Abuse Services (12VAC35-115).	N	Burke Lake Road This regulation was NOT MET as evidenced by: See OHR citation below.		

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12VAC35-115-50. B. (2) - In receiving all services, each individual has the right to: 2. Be protected from harm including abuse, neglect, and exploitation.	N	Burke Lake Road This regulation was NOT MET as evidenced by: "Neglect" means failure by a person, program, or facility operated, licensed, or funded by the department, excluding those operated by the Department of Corrections, responsible for providing services to do so, including nourishment, treatment, care, goods, or services necessary to the health, safety, or welfare of an individual receiving care or treatment for mental illness, intellectual disability, or substance abuse. Due to a preponderance of evidence, including eyewitness statements, staff admissions, and failure to follow policy, the Provider has substantiated A#20230009. When left unsupervised by Staff #1, Individual #1 eloped from group home. The Provider failed to protect Individual #1 from potential harm.	PR) 01/11/2024 In response to this elopement event, the following actions took place to ensure this type of incident would hopefully not be repeated: 1. Snacks are given in a different location to facilitate eyes on patients at all times. 2. No weekend outings on the week a patient is admitted, so that outings always have two staff members attending, and no staff member is left alone with patients. 3. Changes to the environment have been made so that Program Director and their office can be utilized to maximize staffing and safety. The Program Director's office is large enough to host groups, is equipped with appropriate technology and also has a bathroom so that the patient population can use this space when the Program Director needs to assist in delivery of patient services. OHR/OLR) Accepted 01/16/2024	12/1/2023

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General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Deborah Lochart, Human Rights	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined