DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **291-14-008**
Organization Name: **Second Story**

Date of Inspection: **12-10-2025**
Program Type/Facility Name: **14-008 Second Story**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-70. - Each provider shall guarantee resident rights as outlined in § 37.2-400 of the Code of Virginia and in the Rules and Regulations to Assure the Rights of Individuals Receiving Services from Providers Licensed, Funded, or Operated by the Department of Mental Health, Mental Retardation and Substance Abuse Services (12VAC35-115).	N	Second Story This regulation was NOT MET as evidenced by: See OHR citations below.		

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12VAC35-115-175. I. - If at any time the director has reason to suspect that the abusive, neglectful, or exploitive act is a crime and that it occurred on the program premises, the director or designee shall immediately contact the appropriate law-enforcement authorities and cooperate fully with any investigation that may result.	N	Second Story This regulation was NOT MET as evidenced by: • Due to a preponderance of evidence, the Northern Virginia Hospital Local Human Rights Committee identified a Human Rights violation of 12VAC35-115-175(I) for CHRIS A#20240026. • It was reported that the Legal Guardian of Individual #1 alleged that Individual #1 was sexually assaulted by a peer while staying at the group home. During the LHRC fact-finding review hearing on 9/24/2025, it was learned that the provider did not immediately report the allegation of sexual assault to law enforcement, due to not being sure that the incident occurred. • The Provider failed to notify law-enforcement of an allegation that involved a potential crime.	PR) 12/31/2025 Per the LHRC finding, staff did not notify law enforcement of the alleged sexual assault following notification of the allegation. To correct this issue for the future, the following policy was crafted: "Upon receipt of a complaint regarding a suspected human rights violation, staff must promptly notify the on-call supervisor, who will work with staff to relay the complaint to both LHRC liaisons (the Vice President of Residential Services and the Compliance and Training Manager) within 24 hours. If there is any reason to suspect the alleged violation is a crime that occurred on program premises, a LHRC liaison must immediately contact the appropriate law enforcement authorities. The program will fully cooperate with any resulting investigation." This policy has already been integrated into our documents outlining written policies for direct staff and on-call supervisors. It will also be reviewed during their respective staff meetings on 1/7/26 and 1/8/26. The Compliance & Training Manager will review this policy in conjunction with the Vice President of Residential Services on at least an annual basis when reviewing each of the aforementioned documents per licensing requirements. OHR/OLR) Accepted 01/16/2026	1/8/2026

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General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Diana Atcha, Human Rights	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined