

**DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN**

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License #: **2917-14-001**

Organization Name: **Three Rivers Treatment Center, LLC**

Date of Inspection: **10-27-2022**

Program Type/Facility Name: **14-001 Three Rivers Treatment Center**

<u>Standard(s) Cited</u>	<u>Comp</u>	<u>Description of Noncompliance</u>	<u>Actions to be Taken</u>	<u>Planned Comp. Date</u>
12VAC35-46-70. - Each provider shall guarantee resident rights as outlined in § 37.2-400 of the Code of Virginia and in the Rules and Regulations to Assure the Rights of Individuals Receiving Services from Providers Licensed, Funded, or Operated by the Department of Mental Health, Mental Retardation and Substance Abuse Services (12VAC35-115).	N	Three Rivers Treatment Center This regulation was NOT MET as evidenced by: See OHR citation below.		

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12VAC35-115-50. B. (2) - In receiving all services, each individual has the right to: 2. Be protected from harm including abuse, neglect, and exploitation.	N	Three Rivers Treatment Center This regulation was NOT MET as evidenced by: "Neglect" means failure by a person, program, or facility operated, licensed, or funded by the department, excluding those operated by the Department of Corrections, responsible for providing services to do so, including nourishment, treatment, care, goods, or services necessary to the health, safety, or welfare of an individual receiving care or treatment for mental illness, intellectual disability, or substance abuse. Provider substantiated neglect based on the following: • Upon review of CHRIS entry A-20220056, the provider's investigation substantiated neglect based on video review and staff admission. • Upon review of the provider's written investigation summary dated 10/7/2022: ◦ Investigation revealed the edible was brought into the building by Employee #2 and was given to Individual #1 by Employee #1. ◦ Employee #1 and Employee #2 admitted to their actions. • Based on preponderance of evidence, Employee #1 and Employee #2 failed to ensure the health and safety of Individual #1 by bringing and providing substances adverse to the health and safety of Individual #1.	PR) 11/22/2022 PR#1: Investigation 20220056 revealed substantiated neglect. As previously reported to the Office of Human Rights, employee #1 was terminated from Three Rivers' employment. Employee #2 was suspended without compensation for 2 days and placed on a 30-day improvement performance improvement plan. PR#2: Leadership reviewed and revised Three Rivers policy and procedure HR – 029, Substance Abuse to ensure inclusion of edible decriminalized substances. The revised policy was uploaded onto the facility's LMS system for distribution and acknowledgement of all personnel. PR#3: The Training Manager will review LMS reports to ensure all staff are made aware of the facility substance abuse policy. Monthly audits will be conducted until all staff have acknowledged the revised policy. Department heads and supervisors will be responsible for monitoring the performance of their staff daily and reporting any suspicious behaviors to leadership at time of discovery. OHR/OLR) Accepted 11/28/2022	11/30/2022

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General Comments / Recommendations:				
I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.				
_____ Cassie Purtlebaugh, Human Rights		_____ (Signature of Organization Representative)		_____ Date
C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined				