DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **295-14-011**
Organization Name: **Intercept Health**

Date of Inspection: **06-27-2025**
Program Type/Facility Name: **14-011 Intercept-Spring House**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-1070. C. - The provider shall notify the department within 24 hours of any serious illness or injury, any death of a resident, and all other situations as required by the department. Such reports shall include: 1. The date and time the incident occurred; 2. A brief description of the incident; 3. The action taken as a result of the incident; 4. The name of the person who completed the report; 5. The name of the person who made the report to the placing agency and to either the parent or legal guardian; 6. The name of the person to whom the report was made.	N	Intercept-Spring House This regulation was NOT MET as evidenced by: CHRIS Number: 20250042 Date/Time of Discover: 06/08/2025 11:00AM Enter Date/Time: 06/09/2025 1:26PM Reporting Delay: 2:26:00 Location Name: Intercept-Spring House	PR) 07/01/2025 This regulation was not met due to staff neglecting to enter report into CHRIS timely, within 24 hours. Timely submission into CHRIS will be monitored by the Director of Residential Services and the Utilization Review Supervisor by monitored all CHRIS entries and using the internal tracking method for monitoring CHRIS entries. This will be done after an incident and weekly, or as needed. OLR) Accepted 07/11/2025	7/1/2025

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General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Lakesha Steele, Incident Management Unit	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined