DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **295-14-019**
Organization Name: **Intercept Health**

Date of Inspection: **12-14-2021**
Program Type/Facility Name: **14-019 Fountain House**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-600. A. - All furnishings and equipment shall be safe, clean, and suitable to the ages and number of residents.	N	Fountain House This regulation was NOT MET as evidenced by: The handle for the toilet is broken, preventing individuals from flushing in bathroom #1.	PR) 12/20/2021 Regulation not met d/t toilet handle (flusher) broken. Upon investigation, the flusher broke during the evening shift of 12/13/2021 during chores. A resident reported to staff that when she flushed a tissue, the handle broke in her hand. Program Manager completed a work order for maintenance on 12/14/2021. Maintenance ordered the necessary part on 12/15/2021. Maintenance has since responded, indicating the part is in and will replaced on 12.20/2021. Program Manager will continue to place work orders timely, in order to ensure compliance. OLR) Accepted 12/22/2021 Accepted, 12/22/2021	12/21/2021

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12VAC35-46-850. F. - Medication prescribed by a person authorized by law shall be administered as prescribed.	ND	Fountain House This regulation was NOT MET as evidenced by: For Individual #2, medication #2 was listed on the medication administration record to be administered daily, but is also listed as a PRN. There was only 1 medication onsite and was labeled as daily. The provider will need to seek clarification with the physician and pharmacy.	PR) 12/20/2021 Issue: 1 inhaler present and marked with a PRN sticker; however, order indicated to use daily. Previous physician's office contacted and order clarified: Resident is to use twice daily AND as PRN for wheezing. Physician's office clarified with pharmacy via electronic prescription Bremo Pharmacy has sent another inhaler with clarified order/label. Program Manager will ensure that orders are consistent with medications filled and that they are transcribed correctly on the MAR, OLR) Accepted 12/22/2021 Accepted, 12/22/2021	12/14/2021

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12VAC35-46-850. G. (3) - A medication administration record shall be maintained of all medicines received by each resident and shall include: 3. Schedule for administration;	N	Fountain House This regulation was NOT MET as evidenced by: For Individual #1, medication #1 is listed to be administered daily at 10pm. However, the label on medication #1 states that the medication is to be administered at 8am. Individual #1 confirmed that the medication is to be administered at 10pm.	PR) 12/20/2021 Issue: Order is written as "administer daily" and Bremo Pharmacy defaults any "daily" order to 8am unless time is otherwise specified. Resident stated that they were previously taking med daily, at bedtime and staff had written in that way on the MAR. Resolution: Bremo Pharmacy was contacted for new label that indicates medication to be given once daily, at bedtime. Meds were repackaged with new label and next month's medications will be packaged with correct time on label. Ongoing: Program Manager will ensure that orders are consistent with medications filled and that they are transcribed correctly on the MAR. OLR) Accepted 12/22/2021 Accepted, 12/22/2021	12/14/2021

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General Comments / Recommendations:
Within bedroom #5, although the countertop is glued in several places, Specialist recommends a replacement.

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Nicole Willis, Licensing Specialist	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined