DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

Investigation ID: **7**
License #: **3055-14-008**
Organization Name: **Gatewood Children's Homes, Inc.**

Date of Inspection: **10-13-2021**
Program Type/Facility Name: **14-008 Jordan House (current)**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-710. B. (9) - Application: current behavioral functioning/social competance	N	Jordan House (current) B. Providers shall develop, and fully complete prior to acceptance for care, an application for admission that is designed to compile information necessary to determine: 9. Current behavioral functioning and social competence; This regulation was NOT MET as evidenced by: Review of Individual #8's Application for Admission is incomplete. The section related to current behavioral functioning and social competence was left blank.	PR) 11/24/2021 PR: 11/24/21 This provider will ensure that all elements on the application are completed by either the legal guardian or Program director. The application has been revised to Highlight and draw attention to required elements including current behavioral functioning and social competence. See attached application form. The Program director will be responsible for ensuring that all elements on the application are completed. OLR: Accepted 12/21/21 OLR) Accepted 12/21/2021	11/30/2021

Investigation ID: **7**
License #: **3055-14-008**
Organization Name: **Gatewood Children's Homes, Inc.**

Date of Inspection: **10-13-2021**
Program Type/Facility Name: **14-008 Jordan House (current)**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-740. - Initial objectives and strategies w/in 3 days	N	Jordan House (current) Within three days following admission, individualized, measurable objectives and strategies for the first 30 days shall be developed, distributed to affected staff and the resident, and placed in the resident's record. The objectives and strategies shall be based on the reasons for admitting the resident. This regulation was NOT MET as evidenced by: Review of Individual #7's initial ISP does not include objectives and strategies to address the individual's AWOL history and substance use which was identified in the admission's application. The provider and individual did develop a personal safety plan 6/4/21, but this was not referenced within the initial ISP. Review of Individual #8's initial ISP does not consistently include measurable objectives.	PR) 11/24/2021 PR: 11/24/21 Going forward this Provider will develop individual Service Plans using information from the admissions application, as well as the intake assessment. Additionally, when developing the initial ISP this provider will develop it using measurable goals and objectives such as percentages, achievement dates or expressing demonstration of compliance or a certain number of days in a week. The Program Director will be responsible for ensuring that the goals and objectives in individual service plans are described in measurable terms and include information from the admissions application. OLR: Accepted 12/21/21 OLR) Accepted 12/21/2021	11/30/2021
12VAC35-46-750. B. - ISP in measurable terms	N	Jordan House (current) B. Individualized service plans shall describe in measurable terms the: 3. Goals, objectives, and strategies established for the resident; This regulation was NOT MET as evidenced by: The goals and objectives outlined in Individual #7 and #8's comprehensive ISP were not consistently described in measurable terms.	PR) 11/24/2021 PR: 11/24/21 Going forward this Provider will develop individual Service Plans using measurable goals and objectives such as percentages, achievement dates or expressing demonstration of compliance a certain number of days in a week. The Program Director will be responsible for ensuring that the goals and objective in individual service plans are described in measurable terms. OLR: Accepted 12/21/21 OLR) Accepted 12/21/2021	11/30/2021

Investigation ID: **7**
License #: **3055-14-008**
Organization Name: **Gatewood Children's Homes, Inc.**

Date of Inspection: **10-13-2021**
Program Type/Facility Name: **14-008 Jordan House (current)**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-750. D. (1) - ISP format	N	Jordan House (current) D. The provider shall develop and implement written policies and procedures to document progress of the resident towards meeting goals and objectives of the individualized service plan that shall include the: 1. Format; This regulation was NOT MET as evidenced by: The form that is used to document progress of the resident toward meeting goals and objectives includes the following sections: mod, behavior, intervention, consequence, independent living skills, medication and visitors in which the employee circles a response. There is also a section for written notes, but upon review of the progress notes they do not sufficiently document progress made on goals and objectives as the resident's progress or lack of progress is documented to determine if services are appropriate.	PR) 11/24/2021 PR: 11/24/21 Going forward this provider will document a resident's progress towards meeting the goals and objectives of the individual service plan on the daily case management note. The daily case management progress document has been revised to document the resident's progress towards their goals. See attached form. The Resident supervisor will be responsible for ensuring that the daily progress notes document the resident's progress towards their goal. OLR: Accepted 12/21/21 OLR) Accepted 12/21/2021	11/30/2021

General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Josie Russell, Investigator	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined