DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **3187-14-011**
Organization Name: **STARS**

Date of Inspection: **09-23-2024**
Program Type/Facility Name: **14-011 Zenith House**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-310. A. (1) - Required initial training: 1. Within seven days following their begin date, each staff member responsible for supervision of children shall receive basic orientation to the facility's behavior intervention policies, procedures, and techniques regarding less restrictive interventions, timeout, and physical restraint.	N	Zenith House This regulation was NOT MET as evidenced by: During the course of the inspection, two personnel files were reviewed. Employee #1's hire date is 2/19/24 and the orientation document stated they were trained on 2/29/24. The provider failed to train Employee #1 on basic orientation of the facility's behavior interventions policies, procedures within seven days of their begin date.	PR) 10/08/2024 An admin staff will check in with the staff supervisor to ensure that orientation documentation is completed timely. OLR) Accepted 10/09/2024	10/11/2024

General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Ann Mays, Licensing Specialist | (Signature of Organization Representative) | Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined