DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **3187-14-012**
Organization Name: **STARS**

Date of Inspection: **01-05-2023**
Program Type/Facility Name: **14-012 Phoenix House**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-590. B. - The interior and exterior of all buildings shall be safe, properly maintained, clean, and in good working order. This includes, but is not limited to, required locks, mechanical devices, indoor and outdoor equipment, and furnishings.	NS	This regulation was NOT MET as evidenced by: During an onsite inspection at Location #4 on January 5, 2023, the exterior of Location #4's grounds contained an excessive amount of leaves and tree twigs in the front and side areas of the home. Additionally, leaves were observed inside the interior of the second level at the doorway area of Location #4, each creating a potential hazardous area.	PR) 02/01/2023 This house was unoccupied for months due to the census being low. Our Licensing Specialist informed us that it still needs to be maintained even when the location is not occupied. The leaves were collected already at that location but due to the abundance of trees they needed to be collected again. With all of the rain we were getting so close together the landscaper stated he was unable to collect the leaves. The leaves at this location were collected on 1/21/23. In the future if our main landscaper is unable to collect the leaves then we will call someone else. If no one is able or willing to then our maintenance person will take care of this task and round up and collect the leaves. The last leaf collection will be completed by 12/1. There will be 2 to 3 leaf round ups and collections by that date. OLR) Not Accepted 02/01/2023 Please remove personal identifying information from your response. Instead, use the title; OL Licensing Specialist or Office of Licensing. Also, please include the date the grounds at this location was last properly maintained since the issuance of this licensing report. PR) 02/16/2023 This house was unoccupied for months due to the census being low. Our Licensing Specialist informed us that it still needs to be maintained even when the location is not occupied. The leaves were collected already at that location but	12/1/2023

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General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Kevin Lassiter, Licensing Specialist | (Signature of Organization Representative) | Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined