DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

Investigation ID: **6**
License #: **3311-14-008**
Organization Name: **Secure Haven Youth Services, LLC**

Date of Inspection: **05-23-2023**
Program Type/Facility Name: **14-008 Secure Haven Youth Services**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-310. A. (1) - Required initial training: 1. Within seven days following their begin date, each staff member responsible for supervision of children shall receive basic orientation to the facility's behavior intervention policies, procedures, and techniques regarding less restrictive interventions, timeout, and physical restraint.	N	Secure Haven Youth Services This regulation was NOT MET as evidenced by: Upon review of documents requested for Employee #1, there was no proof provided to demonstrate that within seven days of hire, Employee #1 received basic orientation regarding behavior intervention policies and procedures, techniques regarding less restrictive interventions, timeout, and physical restraint. Within seven days following their begin date, each staff member responsible for supervision of children shall receive basic orientation to the facility's behavior intervention policies, procedures, and techniques regarding less restrictive interventions, timeout, and physical restraint.	PR) 06/28/2023 Employee #! Did receive the necessary training with in the allotted time of hire. The documents were not requested, therefore, they were not submitted. Please see attached documents. OLR) Accepted 07/07/2023	6/28/2023
12VAC35-46-310. A. (5) - Required initial training: 5. Within 30 days following their begin date, all staff working with residents shall be trained in child abuse and neglect, mandatory reporting, maintaining appropriate professional relationships, and interaction among staff and residents, and suicide prevention.	N	Secure Haven Youth Services This regulation was NOT MET as evidenced by: Upon review of documents requested for Employee #1, there was no proof provided to demonstrate that within thirty days of hire, Employee #1 received orientation regarding child abuse and neglect, mandatory reporting, maintaining appropriate professional relationships, and interaction among staff and residents, and suicide prevention. Within 30 days following their begin date, all staff working with residents shall be trained in child abuse and neglect, mandatory reporting, maintaining appropriate professional relationships, and interaction among staff and residents, and suicide prevention.	PR) 06/28/2023 Employee #! Did receive the necessary training with in the allotted time of hire. The documents were not requested, therefore, they were not submitted. Please see attached documents. OLR) Accepted 07/07/2023	6/28/2023

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General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Likisha Frazier, Regional Manager	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined