

**DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN**

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Investigation ID: 12

License #: 3439-14-008

Organization Name: Threatt Counseling Services, LLC

Date of Inspection: 07-27-2026

Program Type/Facility Name: 14-008 Therapeutic Group Home for Girls

<u>Standard(s) Cited</u>	<u>Comp</u>	<u>Description of Noncompliance</u>	<u>Actions to be Taken</u>	<u>Planned Comp. Date</u>
12VAC35-46-870. D. - There shall be at least one trained child care worker on duty and actively supervising residents at all times that one or more residents are present.	N	Therapeutic Group Home for Girls This regulation was NOT MET as evidenced by: At the time of the investigation inspection, the record and report showed that Employee #1 did not act in accordance to policy and dropped Individual #1 off at therapy and did not remain on-site to provide supervision outside of the therapy office.	PR) 08/06/2026 At the time of the incident, Employee #1 was fully aware of the policy to remain onsite with resident, particularly this resident that has history of elopement and for whatever reason decided not to follow the policy. Employee #1 was terminated on 7/15/26 following the investigation for not following policy of supervision of residents. The Program Manager and Program Director will provide continuous trainings on proper supervision of residents to ensure that we to the best of our ability try to mitigate elopements. OLR) Accepted 08/06/2026	7/15/2026
12VAC35-46-870. F. (1a) - Supervision policies: 1. The provider shall develop and implement written policies and procedures that address staff supervision of children including contingency plans for resident illnesses, emergencies, off-campus activities, and resident preferences. These policies and procedures shall be based on the: 1a. Needs of the population served;	N	Therapeutic Group Home for Girls This regulation was NOT MET as evidenced by: At the time of the investigation inspection, the supervision policy did not have written policies and procedures in place for specific instructions for when dropping off and remaining on-site while an individual is in therapy with another provider. Employee #1 transported Individual #1 to therapy and dropped off but did not remain on-site or in the lobby/building to ensure individual went inside.	PR) 08/06/2026 At the time of the incident, staff had written policies in place for supervision of residents that included medical appointments. Employee #1 was informed verbally prior to incident as well as understood the written policy of supervision of residents. Director updated the policy to include specific instructions when dropping an individual off to eliminate instances. The Program Manager and Program Director shall ensure that staff follows protocol. As a result of employee #1 not following directives and protocol, she was terminated from employment. OLR) Accepted 08/06/2026	7/16/2026

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General Comments / Recommendations: Please respond by the due date.				
I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.				
_____ Christie Wilson, Licensing Specialist		_____ (Signature of Organization Representative)		_____ Date
C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined				