DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **3466-14-008**
Organization Name: **Optimum Youth Services LLC**

Date of Inspection: **07-08-2024**
Program Type/Facility Name: **14-008 Gabrielle's House**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-450. C. - Precautions shall be taken to prevent scalding from running water. Water temperatures shall be maintained between 100°F and 120°F.	N	Gabrielle's House This regulation was NOT MET as evidenced by: Physical plant inspection determined precautions were not being taken to prevent scalding from running water. Water temperatures were not maintained between 100°F and 120°F. Kitchen sink hot water temperature reading at inspection was 123.8°F Upstairs bathroom sink hot water temperature reading at inspection was 121.7°F	PR) 07/25/2024 RCA: The provider reviewed Regulations: 12VAC35-46-450. C Precautions shall be taken to prevent scalding from running water. Water temperatures shall be maintained between 100°F and 120°F., The provider thought that water temperature should be maintained between 100°F and 125°F as is now aware of the correct temperature as stated in regulation 12VAC35-46-450. C. Systematic Plan: As part of the CAP, the provider will take the following actions to Precautions shall be taken to prevent scalding from running water. • Set the water heater to 120° F (49° C) • Check the water temperature weekly • Document temperatures on the water temperature log Provider understands the importance of preventing residents from being scalded. Monitoring Plan: The program director will monitor the monthly Water Temperature Log to ensure that the water temperature remains between 100°F and 120°F. Position Responsible for Monitoring Implementation: Provider identifies the program director position as the position responsible for monitoring implementation of the approved CAP. OLR) Accepted 07/26/2024	7/25/2024

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General Comments / Recommendations:
Please include the following in citation response:

1. Provide a statement of the issue that led to non-compliance and state how you corrected/will correct the deficient practice in this specific violation.
2. Include a plan of action to address systematic changes (process/protocols, etc.) that have been or will be implemented to ensure you remain in compliance of the regulation.
3. Include Staff by Title who will monitor the procedures implemented to ensure you stay in compliance with the regulation. Indicate the frequency for monitoring the plan including how it will be monitored (Ex: monthly audits, weekly chart reviews, daily checklist).
4. By what date you will have each planned corrective action completed (Ex. Date training completed or Date protocol implemented).

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Allison Powers, Licensing Specialist	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined