DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **372-14-009**
Organization Name: **Paramount Youth Services, LLC**

Date of Inspection: **03-16-2022**
Program Type/Facility Name: **14-009 Park Place**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-105-170. G. - G. The provider shall implement their written corrective action plan for each violation cited by the date of completion identified in the plan.	ND	*There are no CAPs to implement since the last annual inspection to determine compliance with this regulation; therefore, compliance with this regulation could not be determined during the inspection. The Specialist will request information during future inspections to determine compliance.*	PR) 09/22/2022 *The provider does not need to provide a response to the issuance of this ND.* OLR) Accepted 09/22/2022	
12VAC35-105-170. H. (1) - The provider shall monitor implementation and effectiveness of approved corrective actions as part of its quality improvement program required by 12VAC35-105-620. If the provider determines that an approved corrective action was fully implemented, but did not prevent the recurrence of a regulatory violation or correct any systemic deficiencies, the provider shall: 1. Continue implementing the corrective action plan and put into place additional measures to prevent the recurrence of the cited violation and address identified systemic deficiencies;	ND	This regulation was NOT MET as evidenced by: The Provider does not need to respond to the issuance of this ND. LS did not observe evidence of implementation of CAP from the previous year. 2VAC35-105-170 G. The provider shall submit a corrective action plan to the department within 15 days of the issuance of the licensing report. The department when requested prior to the due date may grant one extension but extensions shall not exceed an additional 10 business days. An immediate corrective action plan shall be required if the department determines that the violations pose a danger to the individuals receiving the service.	PR) 06/06/2022 This citation was undetermined. No further action is needed by PYS. OLR) Accepted 06/06/2022 *The provider does not need to provide a response to the issuance of this ND.*	03/22/2022 00:00:00

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12VAC35-105-170. H. (2) - The provider shall monitor implementation and effectiveness of approved corrective actions as part of its quality improvement program required by 12VAC35-105-620. If the provider determines that an approved corrective action was fully implemented, but did not prevent the recurrence of a regulatory violation or correct any systemic deficiencies, the provider shall: 2. Submit a revised corrective action plan to the department for approval.	ND	This regulation was NOT MET as evidenced by: The Provider does not need to respond to the issuance of this ND. LS did not observe evidence of implementation of CAP from the previous year. 2VAC35-105-170 G. The provider shall submit a corrective action plan to the department within 15 days of the issuance of the licensing report. The department when requested prior to the due date may grant one extension but extensions shall not exceed an additional 10 business days. An immediate corrective action plan shall be required if the department determines that the violations pose a danger to the individuals receiving the service.	PR) 06/06/2022 This citation was undetermined. No further action is needed by PYS. OLR) Accepted 06/06/2022	03/22/2022 00:00:00

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12VAC35-105-280. F. - Adequate hot and cold running water of a safe and appropriate temperature shall be available. Hot water accessible to individuals being served shall be maintained within a range of 100-110°F. If temperatures cannot be maintained within the specified range, the provider shall make provisions for protecting individuals from injury due to scalding.	N	This regulation was NOT MET as evidenced by: Water temperature reaching 132.7.	PR) 06/06/2022 The program manager changed the water temperature of the hot water heater to 100 degrees Fahrenheit. As a part of the risk management program at PYS, the program manager will assess the water temperature monthly to ensure the hot water temperature remains at 100 degrees F. OLR) Accepted 06/22/2022	03/22/2022 00:00:00
12VAC35-105-40. A. (2a) - All providers that are not currently licensed shall be required to apply for a license using the application designated by the commissioner. Providers applying for a license shall submit: 2. Documentation of working capital to include: 2a. Funds or a line of credit sufficient to cover at least 90 days of operating expenses if the provider is a corporation, unincorporated	N	Provider did not provide sufficient proof of funds. **12VAC35 -105- 40(A) (2) (a):** Updated and current proof of funds/line of credit to cover at least 90 days of operating expenses.	PR) 06/06/2022 A financial status letter was obtained from SunTrust (now Truist) indicating Paramount Youth Services has a line of credit to support the business operating expense for a minimum of 6 months. OLR) Accepted 06/22/2022	06/06/2022 00:00:00

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organization or association, a sole proprietor, or a partnership. Appropriated revenue if the provider is a state or local government agency, board or commission. Documentation of authority to conduct business in the Commonwealth of Virginia. A disclosure statement identifying the legal names and dates of any services licensed in Virginia or other states that the applicant holds or has held, previous sanctions or negative actions against any license to provide services that the applicant holds or has held in any other state or in Virginia, and the names and dates of any disciplinary actions involving the applicant's current or past licensed services.				

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12VAC35-105-620. C. (3) - The quality improvement plan shall: 3. Include and report on statewide performance measures, if applicable, as required by DBHDS;	ND	Park Place *Statewide performance Indicators are being collected internally through ODS.*	PR) 09/22/2022 *The provider does not need to provide a response to the issuance of this ND.* OLR) Accepted 09/22/2022	
12VAC35-105-675. B. - Providers shall complete changes to the ISP as a result of the assessments.	ND	This regulation was NOT MET as evidenced by: No reassessments had been completed due to the short length of time the consumer was at the home. The provider does not need to respond to this issuance of this ND.	PR) 06/06/2022 This citation was undetermined. No further action is needed by PYS. OLR) Accepted 06/06/2022	03/22/2022 00:00:00

General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Jacqueline Rainey, Licensing Specialist | (Signature of Organization Representative) | Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined