DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **4267-14-008**
Organization Name: **Lighthouse 1, LLC**

Date of Inspection: **10-01-2024**
Program Type/Facility Name: **14-008 Lighthouse 1, LLC**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-230. A. - The provider shall submit or make available to the department such reports and information as the department may require to establish compliance with these regulations and other applicable regulations and statutes.	N	Lighthouse 1, LLC This regulation was NOT MET as evidenced by: The provider failed to be available for an unannounced inspection during the provider's office hours.	PR) 10/17/2024 The corrective action plan is moving forward regarding the provider's availability for unannounced inspection during the provider's office hours. Management will update the Connect portal to include updated contact information for staff. Root Cause: (1) Staff was not at the home group at the time of the unannounced inspection because they were out with residents. (2) The Connect portal did not have the current number for the owner. The corrective action plan will include updating the Connect portal with the phone numbers of Lighthouse 1 management. In the future, the Chief Administrative Officer will ensure that the contact information in Connect is updated monthly, or sooner if an employee no longer works for the company. OLR) Accepted 10/18/2024	10/1/2024

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General Comments / Recommendations:
The Licensing Specialist recommends the provider review regulations 12VAC35-46-230.A. for compliance.

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Melonie Beatty, Licensing Specialist	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined