DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **4430-14-008**
Organization Name: **Assuage Solutions LLC**

Date of Inspection: **07-11-2024**
Program Type/Facility Name: **14-008 Vick Residential**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-420. F. - Building plans and specifications for new construction, change in use of existing buildings, and any structural modifications or additions to existing buildings shall be submitted to and approved by the department and by other appropriate regulatory authorities.	N	Vick Residential This regulation was NOT MET as evidenced by: The provider modified the structure of the home by enclosing a previously open area and created a new bedroom in the upstairs area of the home. The provider did not submit a service modification. The addition was not approved by the Department or by other appropriate regulatory authorities.	PR) 07/22/2024 Assuage Solutions modified a structure in the home to feature another bedroom by closing the loft without getting permission for the appropriate authorities. Assuage Solutions will contact the city before modifying and structure as well and DBDHS going forward if any modifications needs to be made to the home. The program director will monitor this policy but avoiding adding alterations without getting permission. OLR) Accepted 07/24/2024	7/22/2024

General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Nicole Buckley, Licensing Specialist | (Signature of Organization Representative) | Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined