DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **4430-14-008**
Organization Name: **Assuage Solutions LLC**

Date of Inspection: **04-08-2026**
Program Type/Facility Name: **14-008 Vick Residential**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-420. C. - The facility shall document annually after the initial application that buildings and equipment are maintained in accordance with the Virginia Statewide Fire Prevention Code (13VAC5-52).	N	Vick Residential This regulation was NOT MET as evidenced by: During the inspection, there was no indication that the fire extinguisher was checked and maintained in accordance with the Virginia Statewide Fire Prevention Code (13VAC5-52).	PR) 05/01/2026 Assuage Solutions failed to maintain a fire extinguisher tag to show compliance with routine inspections. The systemic plan will be to ensure that a tag remains on the fire extinguisher by checking monthly during house inspections. A log will be created to show compliance. The program director will be responsible for checking monthly to ensure this regulation is met. This will be checked and reviewed every month. OLR) Accepted 07/19/2026	5/1/2026
12VAC35-46-710. B. (11a) - Providers shall develop, and fully complete prior to acceptance for care, an application for admission that is designed to compile information necessary to determine: 11. Medication and drug use profile, which shall include: 11a. History of prescription, nonprescription, and illicit drugs taken over the six months prior to admission;	N	Vick Residential This regulation was NOT MET as evidenced by: Upon inspection of the application for admission, there was no information to determine history of prescription,or nonprescription medication for Individual #1 and no information to determine history of prescription, nonprescription, and illicit drugs taken over the six months prior to admission for Individual #2.	PR) 04/12/2026 Assuage Solutions failed to attached the medication with the application. Medication list was sent and reviewed but not attached with application. Going forward Assuage Solutions' program case managers will ensure all additional documents are attached with the applications. This process will be reviewed by the program director after each application before the admission. Program Director will monitor this process monthly by conducting chart reviews. OLR) Accepted 07/19/2026	4/12/2026

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General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Anisha Walker, Licensing Specialist	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined