DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **4430-14-009**
Organization Name: **Assuage Solutions LLC**

Date of Inspection: **09-23-2025**
Program Type/Facility Name: **14-009 Wisdom's Residential**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-80. D. - The provider shall submit the corrective action plan to the department within 15 business days of the issuance of the licensing report. Extensions may be granted by the department when requested prior to the due date, but extensions shall not exceed an additional 10 business days. An immediate corrective action plan shall be required if the department determines that the violations pose a threat to the health, safety, or welfare of residents.	N	Wisdom's Residential This regulation was NOT MET as evidenced by: The provider was issued citations on 6/24/2025 with a due date on 8/5/2025. The provider has failed to provider a corrective action plan response by the due date as required.	PR) 09/29/2025 Assuage Solutions failed to respond to a CAP in the allotted time frame by failing to respond to corrections. Assuage Solutions' program director did not log into the portal to check cap was fully accepted. Assuage Solutions will ensure that the program director logs into the portal 10 days after submitting cap back to LS to prevent failing to respond in allotted time window. The program director will be responsible for checking in on CAP monthly to ensure all CAPs are responded to and approved. OLR) Accepted 10/02/2025	9/29/2025

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General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Elaine Moser, Regional Manager	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined