

**DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN**

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License #: **493-14-001**

Organization Name: **Timber Ridge School**

Date of Inspection: **11-15-2022**

Program Type/Facility Name: **14-001 Timber Ridge Level C RTC**

<u>Standard(s) Cited</u>	<u>Comp</u>	<u>Description of Noncompliance</u>	<u>Actions to be Taken</u>	<u>Planned Comp. Date</u>
12VAC35-46-70. - Each provider shall guarantee resident rights as outlined in § 37.2-400 of the Code of Virginia and in the Rules and Regulations to Assure the Rights of Individuals Receiving Services from Providers Licensed, Funded, or Operated by the Department of Mental Health, Mental Retardation and Substance Abuse Services (12VAC35-115).	N	Timber Ridge Level C RTC This regulation was NOT MET as evidenced by: See OHR citation below.		
12VAC35-115-230. A. (2) - Providers shall collect, maintain, and report the following information concerning abuse, neglect, and exploitation: 2. The director of a service licensed or funded by the department shall report each allegation of abuse or neglect via the department's web-based reporting application within 24 hours of receipt of the allegation (see	N	Timber Ridge Level C RTC This regulation was NOT MET as evidenced by: CHRIS A#20220082/Incident date 10.04.22 - On 10/4/22, Individual #1 alleged that a peer kissed Individual #1 on the mouth while playing basketball. - On 10/6/22 provider entered allegation of neglect (peer on peer); however, because the allegation was not originally reported within 24 hours of receipt of the allegation, it was not entered in accordance with regulatory requirements, and is a violation of 12VAC35-115-230(A)(2).	PR) 12/08/2022 Timber Ridge Level C RTC This regulation was NOT MET as evidenced by: CHRIS A#20220082/Incident date 10.04.22 On 10/4/22, Individual #1 alleged that a peer kissed Individual #1 on the mouth while playing basketball. On 10/6/22 provider entered allegation of neglect (peer on peer); however, because the allegation was not originally reported within 24 hours of receipt of the allegation, it was not entered in accordance with regulatory requirements, and is a violation of 12VAC35-115-230(A)(2).	1/31/2023

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12VAC35-115-175).			A CHRIS report for an alleged neglect of peer to peer was not entered within twenty-four hours of the allegation. The provider will review with the full time campus managers and senior staff who fill in as campus managers when to contact the Administrator on Call to ensure that if needed a CHRIS report will be entered in a timely manner. The review will be documented via an attestation form and saved in their personnel file. The provider will review with the Administrators on Call about when to enter a CHRIS report and the importance of doing so in a timely manner. The review will be documented via an attestation form and saved in their personnel file. The Assistant Director of Residential Services will be responsible for the review with the campus managers and senior staff. Review will start immediately and be completed by January 13, 2023. The Director of Residential & Case Management Services and the Director of Admissions will be responsible for the review with the Administrators on Call with support from the CEO. Review will start immediately and be completed by January 31, 2023. OHR/OLR) Accepted 12/08/2022	

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General Comments / Recommendations:				
I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.				
_____ Cassie Purtlebaugh, Human Rights		_____ (Signature of Organization Representative)		_____ Date
C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined				