

**DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN**

Page: 1 of 3

License #: **493-14-001**

Organization Name: **Timber Ridge School**

Date of Inspection: **04-19-2023**

Program Type/Facility Name: **14-001 Timber Ridge Level C RTC**

<u>Standard(s) Cited</u>	<u>Comp</u>	<u>Description of Noncompliance</u>	<u>Actions to be Taken</u>	<u>Planned Comp. Date</u>
12VAC35-46-70. - Each provider shall guarantee resident rights as outlined in § 37.2-400 of the Code of Virginia and in the Rules and Regulations to Assure the Rights of Individuals Receiving Services from Providers Licensed, Funded, or Operated by the Department of Mental Health, Mental Retardation and Substance Abuse Services (12VAC35-115).	N	Timber Ridge Level C RTC This regulation was NOT MET as evidenced by: See OHR citation below.		
12VAC35-115-50. B. (2) - In receiving all services, each individual has the right to: 2. Be protected from harm including abuse, neglect, and exploitation.	N	Timber Ridge Level C RTC This regulation was NOT MET as evidenced by: "Neglect" means failure by a person, program, or facility operated, licensed, or funded by the department, excluding those operated by the Department of Corrections, responsible for providing services to do so, including nourishment, treatment, care, goods, or services necessary to the health, safety, or welfare of an individual receiving care or treatment for mental illness, intellectual disability, or substance abuse. CHRIS A#20230023 and 20230024/Incident date: 4/04/23 Provider has substantiated for neglect based on the following: • Review of video footage and interviews revealed the following:	PR) 04/20/2023 Timber Ridge Level C RTC This regulation was NOT MET as evidenced by: "Neglect" means failure by a person, program, or facility operated, licensed, or funded by the department, excluding those operated by the Department of Corrections, responsible for providing services to do so, including nourishment, treatment, care, goods, or services necessary to the health, safety, or welfare of an individual receiving care or treatment for mental illness, intellectual	4/24/2023

**DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN**

Page: 2 of 3

License #: **493-14-001**

Organization Name: **Timber Ridge School**

Date of Inspection: **04-19-2023**

Program Type/Facility Name: **14-001 Timber Ridge Level C RTC**

<u>Standard(s) Cited</u>	<u>Comp</u>	<u>Description of Noncompliance</u>	<u>Actions to be Taken</u>	<u>Planned Comp. Date</u>
		o Employee #1 failed to follow supervision policy by leaving a classroom of 5 individuals unsupervised. o While unsupervised, Individual #1 slapped Individual #2 in the head then Individual #1 choked Individual #2. Individual #2 then hit Individual #1 in the face before Employee #1 returned to classroom. Employee #1 failed to provide services necessary to the health, safety, or welfare to the individuals. Therefore, this is a violation of 12VAC35-115-50(B)(2).	disability, or substance abuse. CHRIS A#20230023 and 20230024/Incident date: 4/04/23 Provider has substantiated for neglect based on the following: &bull; Review of video footage and interviews revealed the following: o Employee #1 failed to follow supervision policy by leaving a classroom of 5 individuals unsupervised. o While unsupervised, Individual #1 slapped Individual #2 in the head then Individual #1 choked Individual #2. Individual #2 then hit Individual #1 in the face before Employee #1 returned to classroom. Employee #1 failed to provide services necessary to the health, safety, or welfare to the individuals. Therefore, this is a violation of 12VAC35-115-50(B)(2). The teacher will receive a disciplinary letter to file from the Director of Education Services. On April 5, 2023, this was completed and added to their personnel file. The Director of Educational Services will review Regulation #2140.AP – Protocol for Supervision and Safety with the teacher. This will include signing the attestation form	

**DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN**

Page: 3 of 3

License #: **493-14-001**

Organization Name: **Timber Ridge School**

Date of Inspection: **04-19-2023**

Program Type/Facility Name: **14-001 Timber Ridge Level C RTC**

<u>Standard(s) Cited</u>	<u>Comp</u>	<u>Description of Noncompliance</u>	<u>Actions to be Taken</u>	<u>Planned Comp. Date</u>
			at the end of the regulation that will be placed in the teacher's personnel file. On April 20, 2023, this was completed. On Monday, April 24, 2023, the Director of Residential & Case Management Services will met with the Education Department during their weekly Monday meeting to review the importance of active supervision and staff's role in protecting the safety of our students. OHR/OLR) Accepted 04/24/2023	

General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Cassie Purtlebaugh, Human Rights

(Signature of Organization Representative)

Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined