

**DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN**

Page: 1 of 3

License #: **493-14-002**
Organization Name: **Timber Ridge School**

Date of Inspection: **05-04-2022**
Program Type/Facility Name: **14-002 Timber Ridge**

<u>Standard(s) Cited</u>	<u>Comp</u>	<u>Description of Noncompliance</u>	<u>Actions to be Taken</u>	<u>Planned Comp. Date</u>
12VAC35-46-70. - Each provider shall guarantee resident rights as outlined in § 37.2-400 of the Code of Virginia and in the Rules and Regulations to Assure the Rights of Individuals Receiving Services from Providers Licensed, Funded, or Operated by the Department of Mental Health, Mental Retardation and Substance Abuse Services (12VAC35-115).	N	Timber Ridge This regulation was NOT MET as evidenced by: See OHR citation below.	PR) 05/14/2022 Timber Ridge School completed internal investigation of the staff's practices which were reported in CHRIS as noted in the CAP. Timber Ridge implemented Corrective Action prior to receiving the DBHDS CAP. These actions included meeting in person and counseling the staff member who used profanity. The meetings included review of the following regulations: R-1222 - Prohibitions in Managing Student Behavior, R-4860 - Standards in Professional Conduct, R-4814- Staff-Student Relationships. The staff member was also required to do written attestation of reviewing these regulations and video training on Staff/Student Interactions. These meetings and interactions were documented in the staff's personnel file. The staff member has stated his understanding of these regulations, and it has been noted that further incidents or violations may result in termination of employment. This was completed by 02/11/2022. In addition, the campus training monthly meeting for March 2022 included training and discussion on these regulations and topics. This training was conducted and required for all staff, and presented by licensed clinicians. It included training on professional boundaries and conduct. These actions have been completed. OLR) Accepted 05/17/2022	3/29/2022

**DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN**

Page: 2 of 3

License #: **493-14-002**

Organization Name: **Timber Ridge School**

Date of Inspection: **05-04-2022**

Program Type/Facility Name: **14-002 Timber Ridge**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-115-60. B. (2) - The provider's duties. 2. Providers shall ensure that all services, including medical services and treatment, are at all times delivered in accordance with sound therapeutic practice. Providers may deny or limit an individual's access to services if sound therapeutic practice requires limiting the service to individuals of the same sex or similar age, disability, or legal status.	N	Timber Ridge This regulation was NOT MET as evidenced by: - While conducting an interview with Employee 1 during an internal investigation, Employee 1 acknowledged using profanity when interacting with students, but with no intent to be demeaning or abusive. - This is a violation of sound therapeutic practice.	PR) 05/14/2022 Timber Ridge School completed internal investigation of the staff's practices which were reported in CHRIS as noted in the CAP. Timber Ridge implemented Corrective Action prior to receiving the DBHDS CAP. These actions included meeting in person and counseling the staff member who used profanity. The meetings included review of the following regulations: R-1222 - Prohibitions in Managing Student Behavior, R-4860 - Standards in Professional Conduct, R-4814- Staff-Student Relationships. The staff member was also required to do written attestation of reviewing these regulations and video training on Staff/Student Interactions. These meetings and interactions were documented in the staff's personnel file. The staff member has stated his understanding of these regulations, and it has been noted that further incidents or violations may result in termination of employment. This was completed by 02/11/2022. In addition, the campus training monthly meeting for March 2022 included training and discussion on these regulations and topics. This training was conducted and required for all staff, and presented by licensed clinicians. It included training on professional boundaries and conduct. These actions have been completed. Also note that evidence of these actions was sent securely to the OHR Advocate on 05/03/2022 OHR/OLR) Accepted 05/16/2022	3/29/2022

**DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN**

Page: 3 of 3

License #: **493-14-002**

Organization Name: **Timber Ridge School**

Date of Inspection: **05-04-2022**

Program Type/Facility Name: **14-002 Timber Ridge**

<u>Standard(s) Cited</u>	<u>Comp</u>	<u>Description of Noncompliance</u>	<u>Actions to be Taken</u>	<u>Planned Comp. Date</u>
General Comments / Recommendations:				
I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.				
Tonya Carr, Legal Operations Manager		(Signature of Organization Representative)		Date
C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined				