

**DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN**

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License #: **493-14-002**
Organization Name: **Timber Ridge School**

Date of Inspection: **06-18-2025**
Program Type/Facility Name: **14-002 Timber Ridge**

<u>Standard(s) Cited</u>	<u>Comp</u>	<u>Description of Noncompliance</u>	<u>Actions to be Taken</u>	<u>Planned Comp. Date</u>
12VAC35-46-70. - Each provider shall guarantee resident rights as outlined in § 37.2-400 of the Code of Virginia and in the Rules and Regulations to Assure the Rights of Individuals Receiving Services from Providers Licensed, Funded, or Operated by the Department of Mental Health, Mental Retardation and Substance Abuse Services (12VAC35-115).	N	Timber Ridge This regulation was NOT MET as evidenced by: See OHR citations below.		
12VAC35-115-50. B. (2) - In receiving all services, each individual has the right to: 2. Be protected from harm including abuse, neglect, and exploitation.	N	Timber Ridge This regulation was NOT MET as evidenced by: CHRIS A#20250045 and A#20250046 "Neglect" means failure by a person, program, or facility operated, licensed, or funded by the department, excluding those operated by the Department of Corrections, responsible for providing services to do so, including nourishment, treatment, care, goods, or services necessary to the health, safety, or welfare of an individual receiving care or treatment for mental illness, intellectual disability, or substance abuse. Provider substantiated for neglect based on the following: Provider policy for overnight supervision checks	PR) 07/08/2025 - Employee #1 received a letter to file - Residential staff including overnight staff received a memo on 6/2/25 emphasizing that when completing bed checks you must ensure that the student is actually there. This means you must be sure there is a visual/auditory confirmation that the student is actually in bed and not a pile of clothes. A foot hanging out, seeing the chest move as they breath, snoring, etc.... - Director of Coordinated Services also reviewed Regulation 2140 AP- Protocol for Supervision and Safety and counseled him about calling campus charge if he needs support in a situation. OHR/OLR) Accepted 07/16/2025	6/30/2025

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		includes that staff conduct thorough checks on each individual every 30 minutes, which include full visual and auditory checks to ensure individuals are in their beds. • On June 2, 2025, per camera footage, Individual #1 and Individual #2 eloped from the cottage at approximately 12:16 am. • Individual #1 and Individual #2 were not discovered missing until 6 am. • Individual #1 and Individual #2 stuffed their beds with items to make it appear as if Individual #1 and Individual #2 were in their beds sleeping. • Provider determined that on June 2, 2025, Employee #1 failed to conduct thorough overnight supervision checks, per policy, which allowed Individual #1 and Individual #2 to elope from the cottage. Employee #1 failing to conduct overnight supervision checks, per policy, is failing to provide services necessary to the health, safety, or welfare of Individual #1 and Individual #2 and is a violation of 12Vac35-115-50(B)(2).		

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General Comments / Recommendations:				
I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.				
_____ Cassie Purtlebaugh, Human Rights		_____ (Signature of Organization Representative)		_____ Date
C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined				