

**DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN**

Page: 1 of 3

License #: **493-14-060**

Organization Name: **Timber Ridge School**

Date of Inspection: **09-21-2022**

Program Type/Facility Name: **14-060 Timber Ridge SA RTC**

<u>Standard(s) Cited</u>	<u>Comp</u>	<u>Description of Noncompliance</u>	<u>Actions to be Taken</u>	<u>Planned Comp. Date</u>
12VAC35-46-70. - Each provider shall guarantee resident rights as outlined in § 37.2-400 of the Code of Virginia and in the Rules and Regulations to Assure the Rights of Individuals Receiving Services from Providers Licensed, Funded, or Operated by the Department of Mental Health, Mental Retardation and Substance Abuse Services (12VAC35-115).	N	Timber Ridge SA RTC This regulation was NOT MET as evidenced by: See OHR citation below.		

**DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN**

Page: 2 of 3

License #: **493-14-060**

Organization Name: **Timber Ridge School**

Date of Inspection: **09-21-2022**

Program Type/Facility Name: **14-060 Timber Ridge SA RTC**

<u>Standard(s) Cited</u>	<u>Comp</u>	<u>Description of Noncompliance</u>	<u>Actions to be Taken</u>	<u>Planned Comp. Date</u>
12VAC35-115-230. A. (3a) - Providers shall collect, maintain, and report the following information concerning abuse, neglect, and exploitation: 3. The investigating authority shall provide a written report of the results of the investigation of abuse or neglect to the director and human rights advocate via the department's web-based reporting application within 10 working days from the date the investigation began unless an extension has been granted (see 12VAC35-115-175). This report shall include: 3a. Whether abuse, neglect, or exploitation occurred;	N	Timber Ridge SA RTC This regulation was NOT MET as evidenced by: - This incident occurred and the investigation began on 9/4/22. - The written report of the results of the investigation were reported in the web-based reporting application (CHRIS) on 9/21/22, 12 working days after the investigation began.	PR) 09/30/2022 - Director of Quality Assurance did enter the CHRIS reports for 20220059 and 20220060, and did investigate and ensured that there was no allegation of neglect or abuse, and that staff did provide appropriate interventions to de-escalate and maintain safety. - Director of Quality Assurance did err in overlooking the investigation tab of these incidents (other later incidents were completed on time), and reported to the CEO when this was realized, and noted it would be a CAP/citation, which was warranted. - The CAP was also reviewed in supervision meeting with the CEO on 09/30/2022. After reviewing CHRIS Abuse Report Summaries, it was agreed that the Director of Quality Assurance or Designee will review CHRIS AB-07-Abuse Allegations. This report states what was alleged, and also gives an indication of whether abuse occurred (Y/N), which indicates if the investigation tab is still pending if there is no response. This report will be run on a weekly basis to ensure that investigation tabs are completed. - It would be helpful for providers if the CHRIS report summaries included a field that read "Provider investigation complete – Y/N". That would save significant time in opening each report for confirmation. OHR/OLR) Accepted 10/03/2022	9/30/2022

**DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN**

Page: 3 of 3

License #: **493-14-060**

Organization Name: **Timber Ridge School**

Date of Inspection: **09-21-2022**

Program Type/Facility Name: **14-060 Timber Ridge SA RTC**

<u>Standard(s) Cited</u>	<u>Comp</u>	<u>Description of Noncompliance</u>	<u>Actions to be Taken</u>	<u>Planned Comp. Date</u>
General Comments / Recommendations:				
I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.				
_____ Cassie Purtlebaugh, Human Rights		_____ (Signature of Organization Representative)		_____ Date
C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined				